

Meatspace Press

# EATEN BY THE INTERNET

## EDITED BY CORINNE CATH

With contributions by

Meredith Whittaker Yung Au Shivan Kaul Sahib Michael Veale Britt Paris Fieke Jansen Suzanne van Geuns Gurshabad Grover Ksenia Ermoshina Francesca Musiani Mallory Knodel Niels ten Oever Maxigas Ashwin Mathew Mehwish Ansari Jenna Ruddock Joan Donovan

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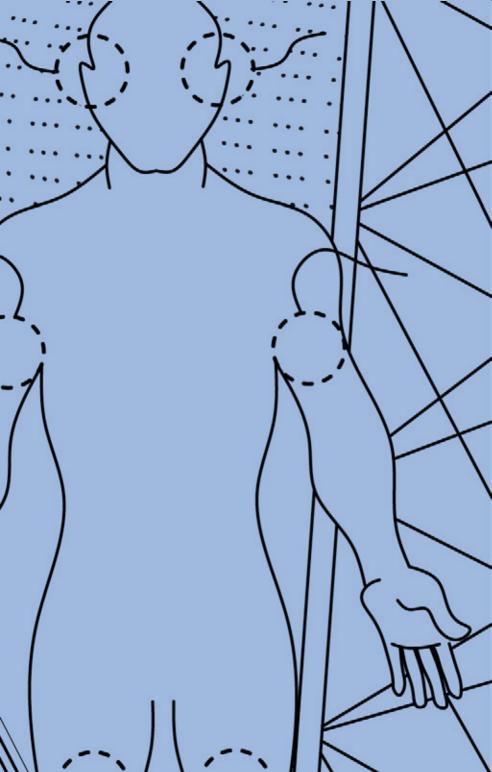
# EATEN BY THE INTERNET

EDITED BY

CORINNE CATH

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### 1 Introduction: eaten by the internet

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- 2 Corinne Cath Corinne Cath is a Post-doctoral Researcher at the University of Delft, fellow at the critical infrastructure lab at the University of Amsterdam, and affiliate at the Minderoo Centre for Technology and Democracy at the University of Cambridge.
- 3 Keywords: capture, cloud computing, infrastructure, internet governance, politics
- This is a unique moment: internet technologies are 4 the default infrastructure for society. Not just in the sense of how we communicate with one another. but also in terms of how we organise our social and material environments. But this sizeable domain of technologies rarely attracts attention unless something breaks down. A domain that includes everything from material components such as cell antennas, clouds, chips, data servers, and satellites to less tangible but equally crucial standards and software components, including the operating systems, browsers, and computing power that 5 enable connectivity  $\square$ . And even when this stuff breaks, most internet users do not ask why.

This book begins with the realisation that we ignore internet infrastructure to our own detriment. We cannot mitigate harmful technological developments, if we do not understand how internet infrastructure works or how it is eating the world  $\square$ . Driving these developments is a set of actors and forces whose incentives do not neatly

#### (Cont.) · Introduction: eaten by the internet

align with the public interest D. Yet, whoever controls the infrastructure, controls the bounds of public speech, as well as economic production, social cohesion, and politics, making infrastructure a core political terrain in the networked age. To inquire after the politics of internet infrastructure, is to inquire after the usually invisible powers that make our societies what they are.

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Internet infrastructure must be made visible as a force of political power, as it is transforming the social world, from the bottom up.

If the internet is society's backbone, we need to think carefully about how power operates through and around its infrastructures and who wields it . This book brings together practitioners. researchers, and techies who help us see how internet infrastructure is gobbling up society. These contributors mark two crucial areas of interest in this inquiry. First, they show that this power is first and foremost corporate power. Internet infrastructure is increasingly consolidated in the hands of a few tech giants, whose growing infrastructural reach changes the functioning of the internet influence and rapidly expands their influence beyond the realm of communication  $\square$ . Second. the contributors reveal how this corporate capture is interlaced with, and supported by, state priorities that change public infrastructures to the (further) exclusion of public values. The 15 chapters orient the reader away from superficial problems, toward these two distinct political terrains where the societal impact of internet infrastructure can already be seen. The contributors also show what we stand to gain from thinking about internet

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infrastructure and help us imagine a future internet geared toward progressive politics.

## CENTRALISING CONTROL, EXPANDING INDUSTRY REACH

The first area of interest involves corporate power over internet infrastructure. Both knowledge and resources, like cloud computing and data analytics capacity, are dangerously consolidated in the hands of a limited number of tech firms, as Signal President Meredith Whittaker clarifies in her interview. Shivan Kaul Sahib demonstrates how corporate capture of internet infrastructure plays out in the domain of online privacy services, where only large existing players can offer key privacy services and only large-scale companies, like Netflix or Google, can afford to buy them-turning privacy into a luxury good. Michael Veale identifies a similar centralising dynamic. In a sharp critique of Google and Apple's hold over the infrastructure and standards required to serve online ads, he notes that many privacy solutions are designed by these companies 'to the detriment of their competitors' rather than to the benefit of their users. This is infrastructural power: being essential, unavoidable, and seemingly too large to topple.

Internet infrastructure companies are using this power to expand outwards, to grow beyond their original realm of online communication. Various commercial actors are moving aggressively into public functions, like healthcare, education, transport, and rural development . They ingest these sectors from the inside out, through their infrastructural offerings, with a corporate and colonial logic of extraction, efficiency, and

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#### (Cont.) · Introduction: eaten by the internet

undirected growth. In their chapter, Yung Au analyses patents for orbital data centres and satellites to argue that the corporate ownership of internet infrastructure in space adheres to historical colonial logics. On earth, too, conquest unfolds through infrastructure—but so does resistance, as Britt Paris demonstrates in her chapter on pushback against the extraction of public goods, offered by local internet cooperatives, for private profits of blockchain companies resettling in rural America. All the while, Fieke Jansen argues, the environmental impact of this insatiable expansion remains an afterthought.

#### GOVERNMENT CAPTURE OF INTERNET INFRASTRUCTURE

This dynamic of corporate expansion and profiting from taking on a political role as a key digital infrastructure provider, is facilitated by state governments. The second area of interest contributors identify therefore concerns the entanglement

> between internet

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infrastructure and state surveillance projects. The chapters outline the pernicious ways in which governments capitalise on internet infrastructure to further their political agendas. States can do this by exercising control over the corporations, such as Internet Service Providers (ISPs) and telecommunication companies, that own and operate the internet's material infrastructure. When governments make an 'infrastructural turn,' D. they make these companies responsible for censoring and filtering information, which complicates public oversight and accountability.

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Power works through infrastructures old and new. Highlighting continuity, Suzanne van Geuns connects the present-day 'pipelines' of internet infrastructure—and the forums that use them to push online hate-to the much older infrastructure of American imperialism in Asia. In their chapter, Gurshabad Grover argues that more knowledge is needed on the current and new infrastructural implementation of government control in Asia, to resist it. Infrastructure also clearly plays a key role in contemporary conflict. In their contribution. Ksenia Frmoshina and Francesca Musiani show how Ukrainians are

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#### (Cont.) · Introduction: eaten by the internet

adapting their digital security practices in response to the Russian invasion. Infrastructure comes into view as both a pathway to (colonial) domination and a site of defiance and possibility.

When states and companies play into one another's hands, the public suffers. In her chapter on the myriad of legislative attacks on end-to-end encryption across the globe, Mallory Knodel offers powerful examples of the constriction of people's political rights at the behest of governments. This book uses the troubling enmeshment of the state and private sector in internet infrastructure to highlight the need for bottom-up interventions.

#### CONSUMED BY THE COMPUTER?

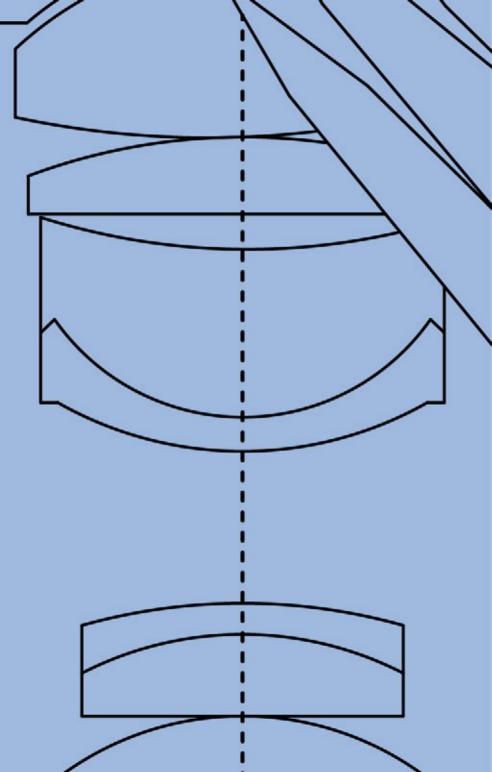
What might effective interventions look like? To mobilise a networked public empowered to foster infrastructures that serve their interest. we must get concrete about the harms posed by current infrastructural developments-and be just as concrete about alternatives. The chapter contributed by Niels ten Oever and Maxigas of the critical infrastructure lab provides one method for democratic control from the ground up: 'walking the city' and immersing yourself in internet infrastructure to notice how it undergirds every aspect of social life. The chapters of Mehwish Ansari, Jenna Ruddock and Joan Donovan, and Ashwin Mathew, lay out how the networked governance of technology, with civic organisations, social movements, and informal networks of internet governance professionals collaborating around the prevention of tech harms, can help us mount resistance to the corporate-governmental power nexus.

Rooting contemporary technology debates in infrastructure—that is, in key aspects of its invisible functioning where power congeals—is a crucial refocusing of our political energies. Only when we understand the role that it plays can we begin to ask what might serve us better; how can we ensure our infrastructures sustain us, rather than consume us?

#### 14 Notes:

- Gürses, S. 2020. Programmable Infrastructures - Seminar on Programmable Infrastructures. TU Delft. https://www.tudelft. nl/evenementen/2020/tbm/programmableinfrastructures
- 6. This title nods to the 2011 Wall Street article, in which Marc Andreesen proclaimed that software was eating the world https://www.wsj.com/articles/SB100 014240531119034809045765122509156 29460 The internet plays a crucial role in the gluttonous expansion of software and established this network-of-network as the infrastructural backbone to all matters of societal institutions and processes, like commerce, politics, education, and health.
- https://www.brookings.edu/techstream/ how-hate-speech-reveals-the-invisiblepolitics-of-internet-infrastructure
- https://corinnecath.com/wp-content/ uploads/2021/09/CathCorinne-Thesis-DphillnformationCommunication SocialSciences.pdf
- 9. https://blog.apnic.net/2020/12/04/ unpacking-a-flattened-internet/

- 10. Recent academic research suggests that the dominance of a limited number of tech companies is leading to a bifurcation, whereby these companies no longer rely on the public internet to route their traffic but increasingly move it across private networks, raising concerns for the future of the public internet—a trend various chapters in this book touch on. See also https:// papers.ssrn.com/abstract=3910108
- https://research.tilburguniversity.edu/en/ publications/digital-disruption-or-crisiscapitalism-technology-power-and-the-
- 12. https://www.ihub.ru.nl/project/ spheretransgressionwatch.page
- For further background on 'the turn to infrastructure' see: Musiani, F., Cogburn, D.L., DeNardis, L. and Levinson, N.S. 2015. *The Turn to Infrastructure in Internet Governance*. New York, NY: Palgrave Macmillan US.



### <sup>15</sup> Building muscle in infrastructure

#### 16 Meredith Whittaker on Signal's space in tech

17 Interview with Meredith Whittaker Meredith Whittaker is the president of the Signal Foundation and serves on their board of directors. She was the co-founder and faculty director of the AI Now Institute. She also served as a senior advisor on AI at the Federal Trade Commission. Whittaker was employed at Google for 13 years.

18 Keywords: big tech, capital, open source, Signal, surveillance

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The internet is overwhelmingly geared toward surveillance for profit. This business model requires ever more sophisticated and large-scale infrastructures to operate, and it is possession over these infrastructures, entrenched market reach, and large stores of data that can be continually refreshed via such market reach, which consolidates power in the tech sector. One place where alternative infrastructures exist in some form, however, is the encrypted messaging app Signal O. Meredith Whittaker, Signal's President, spoke with us about power and the tech sector, the ways in which the open tech space undermines itself, the need to build strength in the movement, and the tactics Signal uses to sustain a private and safe alternative in a tech sector organised around the surveillance business model.

## I will never forget the moment at a 2015 conference when you told me that the

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#### (Cont.) · Building muscle in infrastructure

infrastructure group was one of the most powerful groups at Google, but that they were kept out of the public eye. Can you tell me a bit more about the politics of hiding—why do companies keep under wraps how much they spend on data centres and pipes?

In general, the people who have real power don't have to be public. That is a privilege. Let me offer a somewhat smug academic answer, drawing on Bowker and Star 
one of the definitional components of infrastructure is its invisibility. It only becomes visible in ruptures: when it breaks, or there is an issue, or a sudden mismatch with the context.

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One of the key mythologies of tech is that networked computation, and the explosion in consumer-facing tech, is the result of scientific innovation. In this story, there are two boys in a garage with an idea. And by the transitive property of 'science' and 'innovation' and the brilliance emanating from these boys as well as the rarefied geography of Silicon Valley, this spark of a brilliant idea becomes a service we all use. The economic model is hidden. The products are 'free' because these intelligent innovators finally found a formula to provide needed services while profiting ethically. They 'innovated' technology and the formula for ethical billionaires! This sounds very cynical, and I am a bit cynical about it, but back in the mid-2000s people did talk like this, with a straight face.

The free products, and the breathless narrative that conflates the products developed and deployed by tech companies with 'innovation' and 'scientific progress', distracts the public from the fact that offering these products requires massive resources and infrastructures that are unavailable to most. This is what companies hide: is it innovation or is it capital? In hindsight, it becomes clear that the people and companies that now dominate the tech industry benefited more from first-mover advantage than from technical brilliance.

These companies, like Google, keep infrastructure out of sight because infrastructure is capital, so to speak. And if it is capital and not innovation that propels their business, then perhaps it should be regulated, perhaps it does exist within a more familiar political economic framework that doesn't require genius and computer science expertise to understand and grapple with. Then perhaps what we are looking at is an uneven playing field-in which Google's and other Big Tech companies' advantage is built on their concentration of capital and resources. And the fantasy of an even playing field, the meritocratic myth, is important beyond just providing justifications for the fact that only certain types of people get promoted, etc. The myth of meritocracy helps conflate technical products with scientific and moral progresswhat you see is the best, the smartest, the most capable. When actually, the advantage is largely infrastructural-it is not about being better at science or ideals or tests or whatever. Hidden in the background is the reality of a self-reinforcing monopoly: the more infrastructure you have, the more data you have, and the more people using your devices and platforms, all these things compound into a monopoly that these companies do significant work to naturalise, via narratives of meritocracy and scientific innovation.

#### (Cont.) · Building muscle in infrastructure

Infrastructure is definitionally hidden, and it is also where the money is. If you look at the money, you see that the story of tech is less Athena popping from Zeus's head with a brilliant idea and more the product of concentrated power.

#### You have always said that you have little affinity for the industry, but that you're interested in power. What do you mean by that?

Well, my knowledge of tech, and my education, took a very unorthodox path. I was educated 'in tech' while working at Google, but I was always reading on my own. I read and at the same time, my community of practice was the people building things, taking the status guo of the tech sector as given, extolling the virtues of organising the world's information, making information free, etc. And I read in parallel to try and get a grasp on what made me uncomfortable about the common sense in tech. And that helped direct my attention to the material, to the infrastructural layer where things got real and concrete, and the promises of magic were executed (or not) at the layer of labour and raw materials and always-almost-broken operating systems. We cannot talk about internet infrastructure outside of capitalism, and we cannot talk about capitalism right now without cognising internet infrastructure

But what is internet infrastructure? Of course, there are data centres and massive server farms. There are devices produced by a handful of companies, and operating systems, which are essentially controlled by two companies: Google and Apple and then there is Linux (also largely funded by these Big Tech companies). But we must also include labour and practice, content moderation, device manufacture in Shenzhen, rare earth mineral mining, etc.—all of which is infrastructure.

I am interested in that complicated assemblage because I don't think it is possible to understand how things work, or how power flows, without understanding this infrastructural layer. What affordances sit below the thing we are seeing on the surface? Who owns those affordances? These are the questions we should be answering.

You have always been at the cutting edge of new developments: the development of Measurement-Lab at Google, the tech workers' union, the subsequent founding of AI Now, and currently as the President of Signal. Can we take your move to this organisation as a sign of what lies ahead for the tech sector?

Signal needs to exist and I'm so proud to be able to work to ensure it does. Take what is happening with Twitter. The scenario in which a badly intentioned actor suddenly gains access to a tech company and all its data used to be the hypothetical that people like me brought up in public talks about privacy, to try and get people to care. Now it's real.

The surveillance business model that characterises the tech sector trends towards natural monopoly, as we've discussed briefly. We now have a handful of companies that have entrenched their power. Their infrastructures and capabilities thread through our institutions and lives in ways that we have no choice over, collecting and creating data that has significant power over us. So there needs

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#### (Cont.) · Building muscle in infrastructure

to be a way to communicate safely, privately, and intimately with each other. A world where we are persistently surveilled is a world where power asymmetries are calcified. This is not a new insight, but we are in an unprecedented and scary time and so I see this job as the President of Signal as my service in a larger struggle.

The other side of that is that academia is collapsing. It was collapsing last year; it is collapsing now. Look at Florida. Look at the College Board. In the US, we are seeing whole humanities programmes gutted. Everything radical that does more than moulder in a barely read journal gets pushed out because it scares donors, and universities privilege donors above all. So where does critical work live? That is a really big question, especially in engineering schools, where you cannot do cutting-edge engineering work without massive grants and infrastructural access from tech companies.

We are seriously outmatched. And the danger, especially in the 'critical open tech' funding space, is that there is an incentive to claim that you did more than you did because funders like impact and the sector is reliant on shoestring grants. That is dangerous because it creates the illusion that what we are doing is sufficient. It's not true. We are not going to survive unless we actually build some muscle.

# Where does the critical work happen and how do you think we can build and flex more muscle?

We build and flex that muscle by being serious about what we are doing. It is not serious to invite

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Eric Schmidt into a room with critical tech funders and give him the map to charter the future of open tech. We are not actually doing critical work unless we recognise that we are up against these people. This is a battle of power. The status quo is not a misunderstanding that we can paper over with a 'new idea'. Ideas are cheap and we have had them for years; what we don't have is power and sufficient resources.

In order to get power, we need to organise. The critical tech space, the civil society organisations it is all highly competitive. This competition is a dynamic that is fuelled by academia and funders, and it mirrors the tech industry. We are not sharing the map so we can figure out how we can push back. No, we are hoarding the map so we can be the first to coin a silly term that everyone uses. Not because we are bad people, but because it is what we are incentivised to do, and ultimately, we need health insurance and to pay rent.

#### What does it take to sustain open-source alternatives like Signal and build different political-economic models, like Signal is doing?

It takes money. You need to pay your staff, your hosting, your registration, and your computational processes—which are significantly more expensive when they are privacy-preserving. Dumping everyone's information in a relational database is much cheaper. The core problem is how to pay for operations when you are not monetising surveillance in one way or another.

Signal is lucky because Brian Acton has been generous enough to provide a significant runway

#### (Cont.) · Building muscle in infrastructure

for Signal, with a \$50m loan. But this doesn't solve the problem. It costs tens of millions of dollars a year to run Signal, and that's lean. One thing that Signal does have, fortunately, is the network effect. It is tried and true: millions and millions of people across the globe rely on it, so we have a way to reach people and ask them to kick in. We are now starting to experiment with asking people directly to donate to Signal. That is not a model I would prescribe for an entire industry, but it is a model that we think will work for us.

We are also structured as a non-profit, which means that we aren't incentivised to sell out the people who rely on us. Well, we could, but no one on the executive team would benefit, because we would have to put the money in another charitable venture. And we're not being pushed by a board and investors to prioritise profit—something that in an industry built on the surveillance business

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model is generally antithetical to privacy. We also don't have data that might incentivise people to acquire us. These are structural ways in which we have tried to protect ourselves and our integrity.

What role do you foresee for Signal in the political and economic reality you just sketched out? You are one of the few organisations that is not trying to profit in tech. What does it take to sustain open-source alternatives like Signal and build different political-economic models, like Signal is doing?

Millions of people love it and use Signal. We are at a moment where I am optimistic about people's willingness to support something like Signal. The mask is off the tech industry. No one is confused about how they make money, and people care about privacy. This is also a time of multiple legislative attacks on privacy. These attacks are more sophisticated than they have been in the past, wrapped in the guise of preventing child exploitation or in the 9/11 trope of terrorism. Signal provides people with a choice they do not have anywhere else and soon might not have anywhere else.

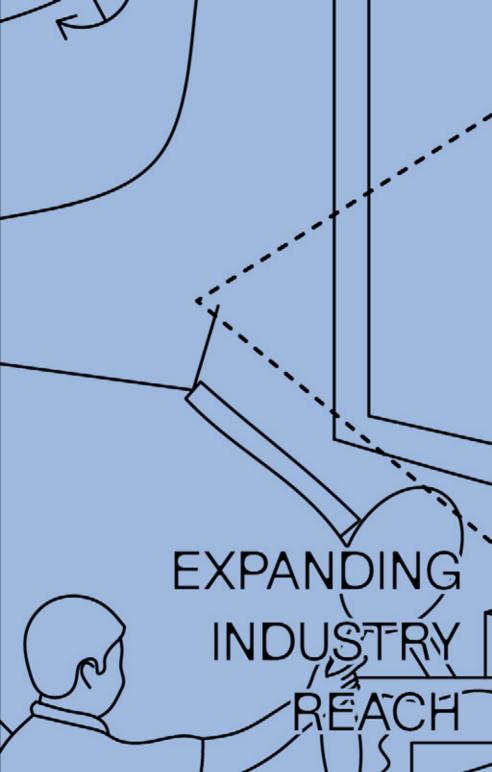


#### 22 Notes:

 https://signal.org
 Bowker, G. C. and S. L. Star. 2000. Sorting Things Out: Classification and Its Consequences. Revised edition. Cambridge, MA: The MIT Press.

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### 24 The sprint to plug in the moon

25 Yung Au Yung Au is a DPhil researcher at the University of Oxford, and an Associate Lecturer in University Arts London.

26 Keywords: Amazon, pollution, post-colonialism, satellites, space internet

'The network architecture described herein can be used to provide global high-speed internet service from above the sky through various aircrafts such as high-altitude airships, satellites, space stations, and eventually the lunar data centres.'

2018 Amazon patent for 'satellite-based Content Delivery Network in an extra-terrestrial environment'

Infrastructures for storing and processing data are expanding in outer space. At present, there are more than 7,500 active satellites, with additional inactive satellites still in orbit. Satellites can be multifunctional, including acting as small-scale data centres when fitted with a central processing unit. As such, many mini data centres are currently in orbit. The largest modular space station, the 420-tonne International Space Station (ISS), will circle the Earth until its retirement in 2024. The ISS itself holds about 100 laptops and acts as a data centre in various ways. The explosive infrastructural growth of recent years involves claiming and interrupting environments and social systems for data needs *⊕*.

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#### (Cont.) · The sprint to plug in the moon

When these developments seep into cosmic space, the communities implicated are all of us. It is not just governments with ambitious galactic plans. For instance, in 2019, Amazon patented a space-based Content Delivery Network  $\bigoplus$ . The patent outlines the plans for a geographically distributed network of data centres in outer space and, eventually, lunar data centres as part of Amazon Web Services. As companies, governments and coalitions continue their expansionist dreams of internet infrastructures in interstellar environments, what politics will unfold?  $\bigoplus$  What will the race to fill the crowded skies reveal about our priorities, dreams, and assumptions of progress?

#### COLONIAL CLAIMS TO THE COSMOS

The rush to claim the cosmos brings with it colonial logics  $\hat{\Theta}$ . Colonialism is an ongoing system of power predicated on extractive domination over land, resources, and people  $\frac{1}{2}$ . While many actors are contending with their colonial pasts, colonial ways of thinking persist -as do the material inequalities this system sanctions. Coloniality endures today which can be understood as 'patterns of power that emerged as a result of colonialism, but that define culture, labour, intersubjective relations, and knowledge production well beyond the strict limits of colonial administrations' 9. Two ways in which coloniality persists in outer space are first, in the claiming of outer space, and second, in the afterlife and environmental impact of these cosmic infrastructures.



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#### LUNAR REAL ESTATE

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Coloniality persists in thinking about space through what Deondre Smiles calls fantasies of *terra nullius* or no man's land  $\frac{1}{2}$ . The cosmos becomes a frontier like the land-based frontiers colonial settlers sought out; spaces to be claimed for extraction, further settlement, and the preservation of the status quo on Earth. Infrastructures for claiming prime real estate and resources extend to orbital pathways, acres of the moons and planets, and more  $\frac{1}{2}$ .

Furthermore, many speculative projects have already claimed the moon. Aside from Amazon, French company Thales, in collaboration with the Italian and American Space Agencies, is examining the possibility of lunar human quarters and computing infrastructures  $\bigoplus$ . Lonestar Data Holdings, a US start-up, has also announced plans to build data centres on the moon—or what they call, 'the world's ultimate offsite backup location'  $\bigoplus$ . Another US-based start-up called ConnectX has crafted blueprints to store cryptocurrencies off-planet, announcing that 'space gives ConnectX an unfair advantage. Economically, we do not have to pay for real estate, electricity, cooling, staff, or security'  $\bigoplus$ .

These examples showcase overarching frameworks of space-based infrastructural projects. Narratives include presenting extra-terrestrial bodies as outside of Earth-based capitalist and ownership systems where these vast, empty spaces are up for grabs for anybody with such ambitions. Similarly, is the idea that outer space contains lucrative resources that remain untapped

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(Cont.) . The sprint to plug in the moon

and untaken. As Smiles writes, colonial logics are most overt in the invocation of outer space as a 'wild west', a 'frontier to be tamed'. The question, under this framing, becomes: if we do not exploit this emptiness—who will?

#### COLONIALITY OF SPACE POLLUTION

Coloniality persists in the afterlives of space infrastructure projects whereas Max Liboiron argues, in many cases, pollution is colonialism  $\frac{1}{2}$ . Like all data infrastructures, space endeavours incur uneven maintenance and environmental costs. Terrestrial projects are increasingly contending with the environmental costs of computing, from cryptocurrencies to large language models  $\frac{1}{2}$ . Pollution processes here often fit what Liboiron calls the 'permission-topollute' framework. Born of colonial land relations, this system assumes an entitlement to land and atmospheres for settler-colonial goals that benefit some but harm others. Under this logic, the task is to manage inevitable pollution rather than to eliminate it-or even to question whether this is a just system in the first place. Such logics continue in outer space.

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Space projects pollute in many ways. Satellite constellations create light and sound pollution, profoundly affecting cultural, scientific, and social practices that rely on dark skies and silence ∯. Decommissioned satellites left in orbit become space junk and create a risk of collision events ∯. Decommissioned satellites can also be designed for demise, which means that they burn up upon re-entering Earth where environmental consequences are complex and include the potential for accidental geoengineering.

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(25) · Yung Au

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#### (Cont.) · The sprint to plug in the moon

Space debris can alternatively be removed through controlled re-entry, where they are most commonly buried in the South Pacific Ocean Uninhabited Area  $\bigoplus$ . While more than 260 satellites have been buried, the practice remains contentious as concerned actors have pointed out the unknown risks to larger ecosystems  $\bigoplus$ .

Even well-intentioned science can reproduce colonial logics. The terra nullis fantasies of outer space tuck away the environmental impacts in the race to fill the vast expanse. The brunt of the cost of space exploration is already unevenly distributed  $\oplus$ . Furthermore, these environmental concerns affect global communities, such as the potentially irreversible geoengineering of Earth's atmospheres. However, the decisions regarding these risks are made by a much smaller consensus. How do we decide when a pursuit is worth change at the planetary scale? Is, as the Amazon patent puts it, the pursuit of ubiquitous internet and real time gaming worth changing the face of our only moon forever? As the ISS is laid to rest in its watery grave in 2024, what would it look like to take a more expansive understanding of the afterlives of our starry fantasies?

#### COSMIC FUTURES FOR SALE

Coloniality persists in the expansion of data infrastructures in outer space, from their speculation stages to their many afterlives. This includes the supposed entitlement to extraterrestrial space, radio-wave spectrums, the ocean, and the night sky by the constellation of actors in this exclusive race to space. Here, colonial logics claim vast celestial spaces that should 43

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be considered as resources and natural spheres meant to serve the many rather than turn a profit for the few.

There are many unknowns about future developments beyond Earth, but it is important to extend foresight over these issues. The diverse work from post-colonial and de-colonial activists and scholars provides a robust foundation from which to reassess the cosmic futures we are being collectively signed up for. It is important, at this critical juncture of time, to heed the cautionary tales of colonialism and its myriad harms. Understanding more precisely the ways in which coloniality extends into projects of data infrastructures will help us extricate what interstellar infrastructural injustices might look like—and, perhaps, how to prevent a world where the moon is sold to the highest bidder.

#### 46 Notes:

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# 47 Trust issues

# 48 Internet privacy and centralised infrastructure

49 Shivan Kaul Sahib Shivan Kaul Sahib is a privacy engineer and researcher active in internet privacy standardisation at IETF and W3C. He can be found online at https://shivankaul.com

50 Keywords: Content Delivery Networks (CDN), Google, privacy, protocols, trust

51 In the internet ecosystem, Content Delivery Networks (CDNs) are the biggest piece of infrastructure you haven't heard of. CDNs are systems of servers spread out across the world that cache, or store, content (like images, videos, and web pages) and serve it to users from their nearest location. This reduces load times and improves website performance. For example, if you live in New Delhi, when you do a search on Google, the website that is sent to your browser is actually served from a server in India, not from Google's HQ in Mountain View, California. CDNs sell scale and pool content; by their very nature, they centralise the internet.

> Deploying thousands of servers across the world is expensive, which means there are only a handful of mainstream CDNs. But CDNs do not just wield infrastructural power in deciding what users can see and access online; they are also increasingly prominent in the field of internet privacy, where they are starting to serve the role of trusted infrastructure in new privacy-

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these protocols are important for privacy, the reliance on expensive infrastructure has the effect of making them deployable only by large tech companies. This has ramifications for the politics of access to privacy on the internet and a danger that smaller organisations acting in the public interest will not be able to afford to provide privacy for their users.

# NEW PRIVACY PROTOCOLS

preserving protocols. While

(Cont.) · Trust issues

The central privacy problem with traditional encrypted connections between your phone and

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(49) · Shivan Kaul Sahib

the server that stores the content is that this server learns both 'who' and 'what': 'who' is requesting 'what' content. A server that learns that Alice ('who') has visited an abortion clinic website ('what') can leak that sensitive information, possibly endangering Alice. If all the server learns is that *someone* is accessing an abortion clinic website, however, that is a meaningful privacy improvement. This improvement is even more pronounced if a *lot* of people are accessing that website. The anonymity of crowds is good for user privacy.



Breaking this link between 'who' and 'what' in users' internet access is a major principle in recent privacy protocols and products. Oblivious DoH  $\checkmark$ . Oblivious HTTP 4, and Apple's Private Relay all build privacy protections into the technical infrastructures that connect networks, users, and servers. They do this by adding one or more servers called 'relays' between the device that requests the content and the server that stores it. This new relay server doesn't learn 'what' you're accessing, but it does know 'who' you are. It relays your request on your behalf. The final server learns 'what' you're accessing-it has to because it has to send the content back to you-but it doesn't learn 'who' you are because it only talks to the relay. No one party learns everything, which makes it impossible to say definitively that a particular user did something.

The underlying principle here is to divide up the trust. Other solutions that draw on this principle propose a form of privacy-preserving measurement, in which sensitive user data is split

### (Cont.) · Trust issues

up and sent to two separate servers. That way, no one server ever learns one user's specific data, but it is still possible to get aggregate statistics from everyone who contributed. Approached as a matter of trust, this multiple-server approach to privacy divides trust between two parties. User privacy is protected *as long as the two parties don't collude*, i.e. by sharing information, because to do so would be to defeat the point of the separation. This approach creates the need for a *trusted third party:* an organisation or company that agrees to serve as one of the parties and promises not to collude with the other party.

# TRUST-AS-A-SERVICE

To be a trusted third party is to take on an infrastructural role. The business model is that those who want to provide users with content while preserving their privacy will pay for the service. In other words, trusted third parties sell trust-as-a-service. Trusted third parties are not a new concept, but what distinguishes the role of a trusted third party in new internet privacy protocols is the traffic component. If there is protection in the crowd, as these protocols assume, the trusted organisation needs to be able to handle a lot of users. This makes Content Delivery Networks, or CDNs, appear as a natural fit to take on this role.

CDNs already provide infrastructural services at a large scale to companies on the internet. They are also expensive because they provide a service that only big players require—for example, a content provider like Netflix needing to distribute its content worldwide to meet global demand. The need for a CDN only arises when such demand is high, and revenue is flowing; it is hardly surprising that CDNs therefore take a big slice of the profit in exchange for expanding the pie.

## \$\$\$

Protecting users' privacy, however, should not be expensive. It should be cheap and easy. While it is great that privacy-enhancing protocols are being developed, with increasingly innovative ways of splitting up the trust, we should consider how expensive or difficult it is to implement and run them. If the infrastructure bill is so high that only a company the size of Google could deploy

#### (Cont.) · Trust issues

or implement these privacy standards, that is a serious problem.

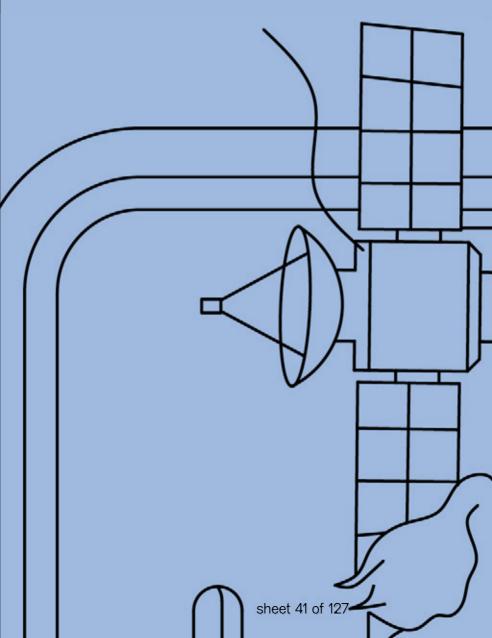
It puts users in a position where their only choice for retaining their privacy on the internet will be to trust Big Tech *and* a commercial third party. This trusted third party is completely invisible to the users who are supposed to trust them. Even worse, there are very few infrastructure companies in the world capable of running such a service further centralising internet infrastructure.

Should users just embrace CDNs as their only chance at workable privacy protocols online? No; the good news is that we have a precedent for relying on organisations that act in the public interest in these situations. The ubiquitous adoption of an older privacy-enhancing protocol, the HTTPS protocol, which ensures that your connection to a website is secure, was largely enabled by the Let's Encrypt project , which effectively acted as a trusted third party and issued the digital certificates this protocol required for free. Crucially, Let's Encrypt is run by a non-profit using donations and grants; it effectively actes as public interest infrastructure.

While it remains to be seen how the infrastructurereliant privacy protocols currently in development end up being deployed and with what business relationships, the active participation of ISRG (the parent organisation of Let's Encrypt) in developing these protocols is heartening  $\frac{1}{2}$ —one hopes that they would take on a similar non-profit-driven role in the actual operation of these systems. There is also active work being done on developing cryptographic privacy protocols that are cheap and easy to run  $\frac{1}{2}$  55

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while guaranteeing similar privacy properties. This should be encouraged and supported. We can expect to see these protocols starting to be widely deployed in the coming few years.



#### (Cont.) · Trust issues

We *need* privacy-preserving protocols that can serve the interests of civil society and small organisations that cannot afford the massive infrastructure bills associated with CDN corporations. We *need* privacy on the internet to be accessible to everyone. Privacy is a political right. It cannot and should not be a premium service.

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# <sup>59</sup> Confidentiality washing in online advertising

60 Michael Veale Michael Veale is associate professor in the Faculty of Laws, UCL. He researches tensions between emerging technologies, their societal impacts, and their legal characteristics.

61 Keywords: big tech, confidentiality, encryption, online ad economy, privacy

62 Online advertising has long been a privacy shitshow. Whenever apps or websites try to show an ad to someone, they send data about that viewer to hundreds of would-be bidders. who act for big brands looking for the right audiences. These bidders in turn send the data to hundreds more data brokers, to learn as much as possible about the viewer-all just to work out a reasonable maximum bid for their attention. This arrangement has long been deeply illegal, but its complexity and opacity has left regulators paralysed zero. Thanks to new(ish) 63 laws, regulators creaking into action, and tracker blockers in browsers, we may see the end of this invasive practice.

> It would, however, be naïve to think this will be the end of online tracking. Advertising has left so many marks on internet economics and internet infrastructures that it can be a struggle to imagine alternatives. In this piece, we look at the power struggles emerging around these replacements, as well as examining what exactly these

## (Cont.) · Confidentiality washing in online advertising

proposals improve upon, and which aspects might instead be spin, distraction, or mirage.

Proposed replacements centre on a bundle of intriguing tools called 'privacy-enhancing technologies', or PETs. To use PETs, first you think of a task you want to do that typically relies on a lot of people moving a lot of datalike browsing the Web, analysing medical records from many clinics, or communicating with a group of people-and then build a set of technologies that lets you do it while only collecting or disclosing the minimum of information to untrusted people . The results can be surprising and counterintuitive. In the case of online advertising, imagine deeply targeted ads, but chosen and delivered without personal data ever leaving your device in a form others can pry upon. PETs excite people precisely because it appears that society can both have its cake and eat it: keeping the business model, while protecting privacy.

#### PRIVACY IS POWER-BUT NOT FOR YOU

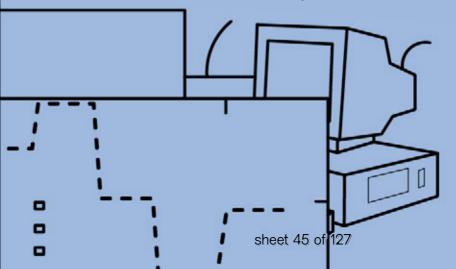
PETs seem like a win-win situation, but not everyone wins when you build encrypted systems. PETs generally require readable data to stay on people's devices, rather than leave to servers. Anyone can run a server, but a small handful of

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firms have real strangleholds on the large-scale computational infrastructures needed for PETs, including for what devices like phones can do. These include operating system providers—like Apple and Google—browser providers—like Apple and Google—and app store providers like—yes!— Apple and Google. In contrast, smaller adtech firms are not well positioned to benefit from a change to PETs. Such adtech firms' infrastructure is only skin-deep; it cannot do complex computing, as is required for most PETs to function.

PETs even make a company like Meta feel vulnerable. It controls significant parts of the top of the technology stack, such as apps, and even some of the bottom, like undersea cables but lacks much of the middle. Meta has no major operating system, browser, or app store. This leaves the firm reliant on decisions made by Apple and Google. When Apple forced an opt-in function for a certain type of tracking across apps in mid-2021, Meta reported a significant hit to its revenue, as this limited the firm's ability to gather data on which apps people use and how. The firm is undoubtedly worried more moves are yet to come record.



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# (Cont.) · Confidentiality washing in online advertising

# CONFIDENTIALITY WASHING

We can imagine an on-device, targeting system which transfers no data off-device, yet bases ads on comprehensive browsing data or deeply personal health data from wearables. This may be confidential, but is it private? Even if a tech company employee cannot read your Web history, your device itself is trampling over personal boundaries in ways you may not be able to stop or control. Even if you could turn these settings off, we can imagine a company making access to free services, like cloud storage or online subscriptions, conditional on confidential analysis and targeting. Because this data is kept confidential, there is even a potential perverse outcome where companies try to use more sensitive data than before as part of their business models, arguing that it's fair game if not transmitted or centralised. This would be a world of confidentiality washing, where devices and their corporate manufacturers, instead of the

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servers of platform companies, are betraying, profiling, and manipulating users—under the guise of confidentiality 2000. Is that much of an improvement?

# ENCRYPT ALL THE THINGS?

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This situation places civil society organisations in a bind. Since Snowden, they have successfully rallied companies and the public behind encrypting communications, limiting some forms of state surveillance. But encryption technologies have moved on, and they can now more effectively encrypt analysis and computation as well. This is a much more open design space, where businesses can design complex PETs to advantage them to the detriment of their competitors rever.

The debates about the politics of encryption are changing. It is no longer about encrypting a chat or a call. In many ways, it is more like encrypting a clinical trial, a company's tax payments, or a government policy. Activists defend encryption by talking about freedom to decide how we communicate-the means-regardless of what messages contain. Critics respond by reframing it as about the ends of certain communication. typically highlighting child abuse and serious crime. But encryption is no longer just about communication or expression. The ends that can be encrypted now include large-scale data analysis or entire internet business models. This quickly, and confusingly, blurs personal privacy and corporate opacity.

In an already highly technical domain, the thought of further complicating messaging will make

## (Cont.) · Confidentiality washing in online advertising

civil society queasy. But unless they start to navigate these turbulent waters, they risk tying the legitimate protection of encrypted expression to the questionable legitimacy of any business or surveillance practice that can be confidentialitywashed using PETs. As encryption goes from a narrow-purposed set of tools to an infrastructure supporting broad, open-ended computing systems, we cannot afford to see it as simply 'good' or 'bad'. Instead, we must ask the questions we should always be asking of all powerful systems: Who put them there? Who do they functionally benefit? And most importantly—how can we negotiate, or if necessary, refuse and reject them?

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# 70 Mining 'Silicon Holler' for alternatives

71	Britt Paris	Britt S. Paris, Assistant Professor
		at Rutgers University, hails from
		Missouri coal country.

- 72 Keywords: blockchain, data centres, extraction, public utility internet, resistance
- 73 Eastern Kentucky is a site of ongoing overlapping political economic and environmental crises. These crises compel interested parties to continually reimagine infrastructure. This chapter traces the throughlines between the potential of the (Silicon) Valleys and the 'Hollers'—low places between hills or mountains—of rural Appalachian America. Two visions for the future of internet infrastructure in Eastern Kentucky—one rooted in blockchain and one in cooperative networks—implicate different aspects of the region's past, and signal different possibilities for the future.

# THE PROMISE AND PITFALLS OF BLOCKCHAIN

One infrastructural vision for Kentucky hinges on 'Blockware Solutions'. This cryptocurrency mining and infrastructure company is privately owned and operated by individuals far outside the state. It announced in 2022 that it built a 20-megawatt crypto mining centre in an old mining office. As such, it is a site that directly recalls Kentucky's coal industry, in several ways. These mining facilities run blockchain's digital ledger checksums to generate cryptocurrency. These blockchain tasks require massive amounts of electricity to support

#### (Cont.) · Mining 'Silicon Holler' for alternatives

computing power and data storage. Blockware Solutions rents absentee customers, 'co-located' space in the centre instead of owning and running the physical servers, reducing capital costs to Blockware's customers. Extractive development is a familiar promise in Kentucky, where miners have long hoped to strike it rich and privatised companies benefit from booms.

These private blockchain solutions demand public resources. Co-located crypto mining facilities in Kentucky reap the benefits of operating in an area that has low-cost electric power 1. The lower electricity costs exist primarily because of the predominantly smaller public electricity utilities-often member-run cooperative electric utilities-offering low prices to a poorer population. Blockware Solutions runs on these same electric utilities and on the public utility internet backbone, the Eastern Kentucky Network 1. For a lesser part, the cheaper electricity is due to utilities' proximity and use of coal, which powers much of the electricity provision. Despite Blockware's claims, the energy required for the facility is not 'clean'; Kentucky is the highest carbon-emitting state in the Bitcoin network 1. Blockware Solutions thus profits from mining public resources in the 'Hollers', extending environmental harms.

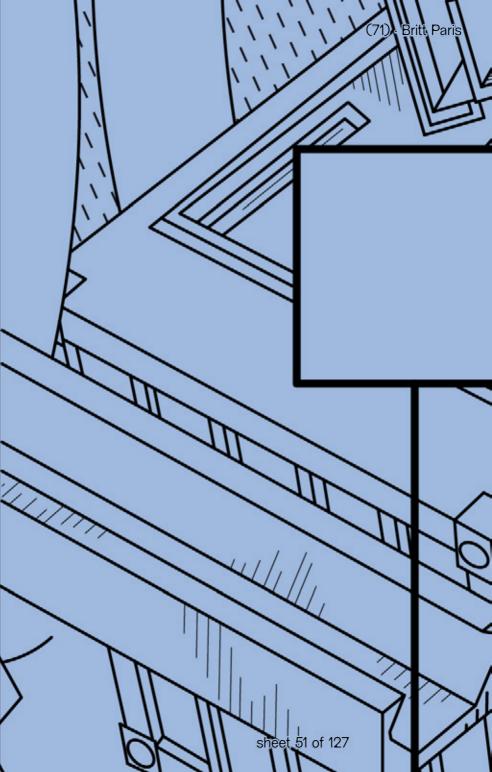
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## (Cont.) · Mining 'Silicon Holler' for alternatives

The extraction of public goods for private profits is long familiar to the region, and crucially, supported by its politicians. The collocated, datacentric vision of internet infrastructure in Kentucky is especially popular among the state's public officials. Lawmakers from both parties have welcomed cryptocurrency mining operations. In 2021, Democratic Governor Andy Beshear signed Kentucky house and senate bills that respectively offer crypto miners a series of sales tax breaks 1 Republican Senators Wil Schroder and Brandon Smith had investments in cryptocurrencies until they entered bill sponsorship that caused conflicts of interest 1. They remain publicly enthusiastic about the job prospects that come with cryptocurrency mining.

However, the promises of economic development and new jobs remain unmet. The Blockware Solutions plant will only employ seven full-time workers. Some Kentuckians would rather tax outof-state corporations to fund some of Kentucky's many needs . The collocated data centre, the blockchain solution, opens onto an exploitable future that echoes the past.

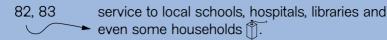
# COOPERATIVE, PUBLIC UTILITY INTERNET

Eastern Kentucky has a widely-unknown history of radical politics (), and enjoys more radical visions for infrastructural development. McKee, Kentucky is the county seat of one of the most economically depressed counties in the state (US Census Bureau 2021). However, its co-operative telecommunications company, the People's Rural Telecommunications Cooperative (PRTC), offers free high-speed fibre-optic internet installation and 78, 79

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The PRTC's past stretches into the future. PRTC's history dates to the New Deal's Tennessee Valley Authority, which brought electricity to rural places across the US, later followed by New Deal public works programmes for rural telephony. The PRTC runs the same as it has for over 70 years. The member-elected board meets monthly with members to discuss needs and vote on new projects, pricing, and a host of other activities. Whatever is not used to pay off government loans or for service provision, is returned to the members in the form of yearly checks issued by PRTC.

The PRTC provides an alternative model for the internet's future where people, not corporate profits, are centred. Because of the enhanced internet service offered by the PRTC and other cooperatives, some have started to call the area 'Silicon Holler'. The term was coined by Republican congressman Hal Rogers , to market rural Appalachia and its 'Hollers' as tech hubs full of workers desiring jobs. Democrat congressman Ro Khanna from Silicon Valley agrees with such posturing . But, much of the activity in Silicon Holler attracts outside venture capitalists, and companies like Blockware Solutions looking for cheap public infrastructure to exploit, entrenching an extractive politics through internet infrastructure development.

#### CENTRING PEOPLE

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These alternative internet solutions intertwined in the Hollers of Eastern Kentucky are both

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# (Cont.) · Mining 'Silicon Holler' for alternatives

examples of what happens when residents of an area experience years of overlapping crises and struggle towards stability. Lawmakers intervene by allowing the privatisation of public infrastructure predicated on the empty promise of much-needed economic resources, like

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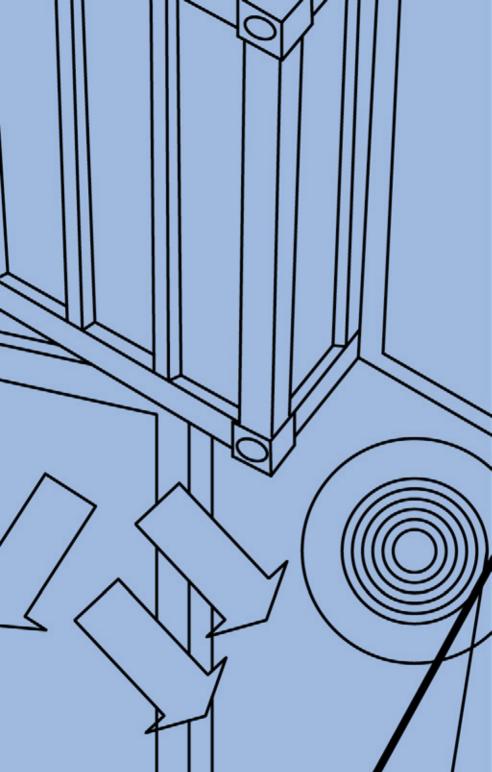
jobs, as in the case of Blockware Solutions. On the other hand, the PRTC shows how inhabitants in the area organise and maintain public cooperative infrastructure that benefits them. The PRTC reminds us that internet service provision is deployed and governed locally, then connects to the rest of the world. As such, the PRTC's cooperative model presents an example to draw that can guide organising broad coalitions towards imagining and building a people-centred internet.

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# 88 The problem is growth

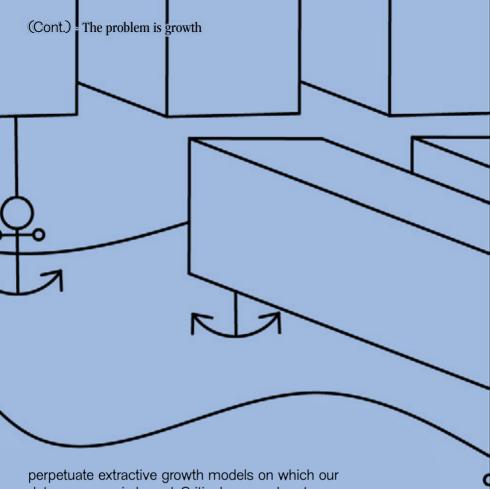
# 89 environmental harms of tech revisited

90 Fieke Jansen Fieke Jansen is the co-founder of the critical infrastructure lab and a Post-doctoral Researcher at the University of Amsterdam. She is also the coordinator of the Green Screen climate justice and digital rights coalition.

91 Keywords: data centres, economics, environmentalism, grassroots organising

92 Pollution in lithium mines in the Andes region and e-waste dumps in Ghana feel like worlds apart from the sterile data centres that store our data. Yet, the latter can't operate without the former. The internet's policy, engineering and governance communities are slowly coming to grips with the environmental harms of technology, but the sustainability solutions that circulate in response are often narrow in scope. In the fight against climate change and environmental degradation, we need to deepen, rather than flatten, the imaginary of what the problems and solutions are.

> Indeed, the current notion of developing 'sustainable infrastructures' neglects the uncomfortable reality that economic growth, rather than inefficiency, might be the problem. As such, narratives and actions that seek to optimise single issues, like energy consumption in data centres, offer misleading solutions as these

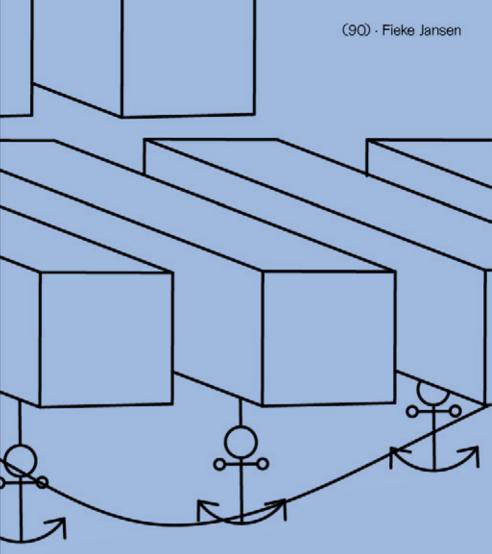


data economy is based. Critical approaches to sustainable internet infrastructures, which engage with solidarity, reduction, limits, and redistribution, are needed.

THE ENVIRONMENTAL IMPACT OF THE INTERNET

Internet infrastructures contribute to carbon emissions and the extraction of natural resources. Despite the 'cyberspace' framing, these technologies are deeply implicated in conflicts over land, water, and energy consumption  $rac{\sim}$ . Critically / 93

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attending to infrastructure allows us to see which politics are embedded, or excluded, from responses to the internet's environmental harms. Some scholars have quantified the environmental impact of the extraction and production of raw materials, such as silicon and lithium, that are needed to manufacture end-user devices or expand internet infrastructure  $rac{\sim}$ . Others have calculated the energy consumption, carbon

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## (Cont.) · The problem is growth

emissions, and water usage of digital tasks such as internet searches, training Artificial Intelligence (AI) models, and the operation of data centres  $\checkmark$ . This research points to the many ways in which internet infrastructures are entangled with questions around extraction and pollution.

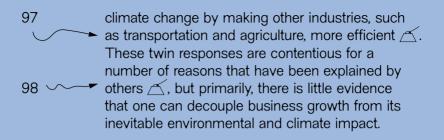
These developments need to be placed against a backdrop of infinite growth, scalability, resource, and data extraction of internet infrastructures. A central ideology of the internet industry is that when networks grow, the cost for each new node increases linearly but the value of the network increases exponentially  $rac{\sim}$ . Thus, the value of infrastructures, and the services that run on top of it, are intrinsically connected to the market shares of Big Tech companies and the volume of users, nodes, and data they contribute. The operation, maintenance, and expansion of the internet infrastructures needed to accommodate this growth will involve further environmental harm.

#### POLICY AND INDUSTRY RESPONSES

Responses to the undeniable relationship between internet infrastructures and the climate crisis fall into two categories. In the first response, the tech industry tries to minimise the environmental impact of internet infrastructures by increasing the efficiency of data centres, transitioning to renewable energy sources to reduce dependency on the fossil fuel industry, and offsetting carbon emissions. The second response presents computation as the solution to pressing social problems, including the climate crisis and environmental degradation. Internet infrastructures are presented as a critical component in planning for and responding to 95

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More importantly, however, these responses offer insights into the political and economic interests that are shaping the future of our societies and planet. Climate change and environmental degradation are complex problems that are intrinsically tied to capitalism and the drive for perpetual economic growth. Narrow sustainability solutions, however, each with welldocumented limitations, always allow individual companies to ensure maximum value extraction while externalising harms. This is the myth of green capitalism  $\swarrow$ : the widely held belief that the environmental problems caused by economic growth can be solved with more but different economic growth. To ensure that the world remains habitable for current and future generations, we need to be able to question the presumed compatibility between economic growth and the environment.

## TOWARDS A MORE HOLISTIC APPROACH



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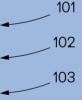
Internet infrastructures have a demonstrated impact on the environment, as a growing body of research shows  $\preceq$ . Policy and industry responses to these harms are primarily aimed at mitigation, however, and neglect to address the uncomfortable reality that economic growth itself might be the problem. Any critique raises the question of what

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## (Cont.) · The problem is growth

climate-supportive internet infrastructures could actually look like. There are no easy answers to this question. As a community of internet and sustainability practitioners, we are beginning to wrap our heads around the complexity of the problem and starting to articulate what sustainable and equitable infrastructures could look like. It is early days, but deeper approaches start with building alternative models, acting in solidarity with people and the planet, and exploring the values of reduction, limits, and redistribution.

There is an emerging community of grassroots organisers, environment and digital rights groups, academics, public interest technologists and others, who organise around the environmental implication of technology. This community challenges the dominant framing of 'green tech' and is discussing what internet infrastructures that centre sustainability over perpetual economic growth might look like. Initiatives range from Branch magazine  $\bigwedge$ , an online magazine written by and for people who dream of a sustainable and just internet for all. Low-tech magazine , which refuses to assume that every problem has a hightech solution. And the solar protocol  $\swarrow$ , a hosting proposition that routes internet traffic across a network of solar-powered servers. Websites are loaded from where the sun shines. The value of these initiatives lies in their ability to challenge the norm of green capitalism and create an alternative infrastructural imaginary.

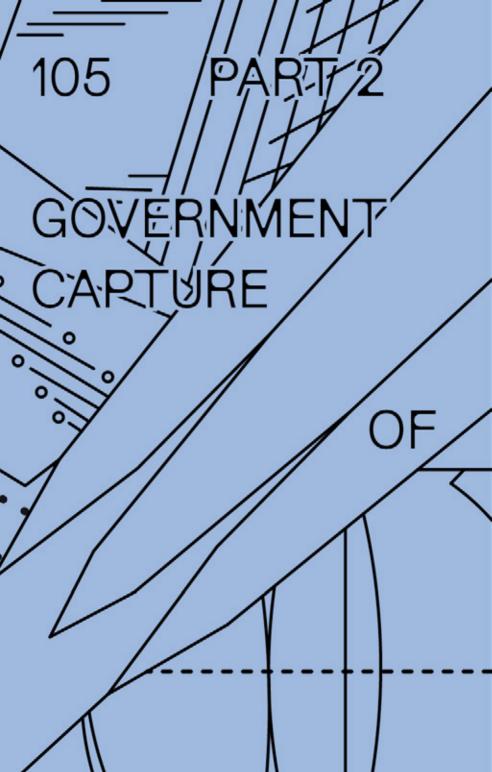


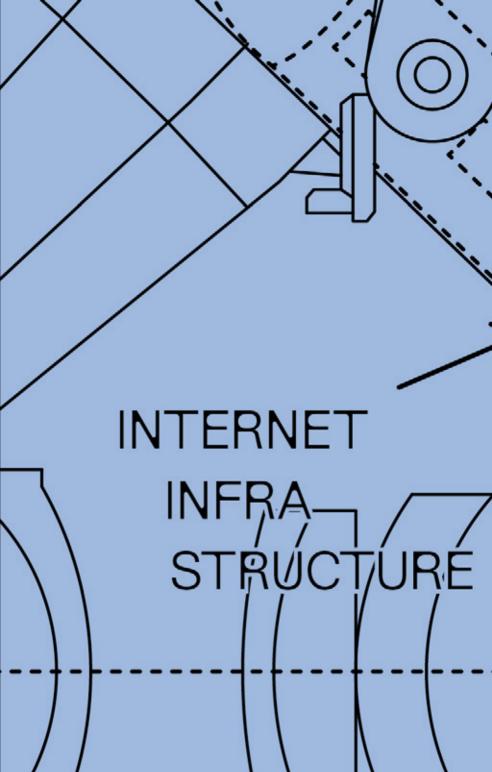
## 104 Notes:

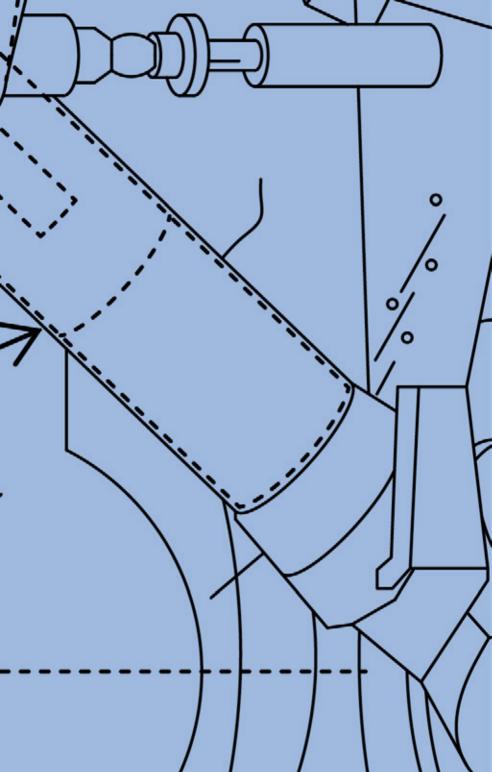
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# 106 Pipeline ironies

# 107 the colonial religious history behind online hate

108 Suzanne van Geuns Suzanne van Geuns is writing a genealogy of sexual frustration on the internet. She works at Princeton's Centre for Culture, Society, and Religion.

109 Keywords: 8chan, Asia, Cloudflare, colonialism, hate speech

'There's really no other way to put it,' Frederick 110 Brennan sighed when his interviewer pushed him to consider the hate spread through his website, 111 'than that we're a common carrier' 🗐 . Brennan established 8chan in 2013, and the message board quickly became notorious for its prominent role in harassment campaigns, white nationalist 112 mass murders, and anti-democratic conspiracy movements. Speaking with Ars Technica, he explained that he saw 8chan as a 'pipeline' for content and rushed to underline that only 'some bad people' among its many users used this pipeline for hate. When Brennan refused to plug it, however, even after multiple violent events directly associated with 8chan, infrastructure corporations intervened. They refused the website hosting services or website protection, cutting access to their infrastructural pipelines to stop the flow of hate through 8chan 🛄.

> This concerted effort to 'clog' should not trick us into thinking that justice is a pipeline matter, however. Cloudflare, a company that removed 8chan from its client base, explained its decision

# (Cont.) · Pipeline ironies

The strange case of 8chan is also a chance to probe deeper, however. An American political menace, 8chan was powered from the Philippines and paid for with Japanese money. How did this come to be?

#### THE PHILIPPINES

'Hold on a sec,' Brennan tells his interviewer, 'I think we missed a few calls from PLBC.' He was discussing his average workday ('coding, trying to stop spam') running 8chan . PLBC is a mishearing. Brennan almost certainly said PLDT, short for Philippine Long Distance Telephone company. He was calling from the Philippines, where he moved to join his then-business partner Jim Watkins. Manila was affordable and pleasant, Watkins had promised, and the work of running a message board could be done from anywhere. The pipelines that connect computers to servers span the globe. Still, it is no coincidence that the duo ended up in the Philippines.

PLDT's physical infrastructure was born of imperialist ambition. Its establishment was shepherded by American statesman Henry Stimson, who was then working as Governor-General of the Philippines . He was committed  $\checkmark$  115

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116 _	to a version of colonialism that presented itself
	► not as extraction but as benevolent 'tutelage'
	Drawing on a ubiquitous form of Christian racism,
	in which Filipino people were understood to be
	in an earlier stage of evolutionary and religious
	development than white American Christians,
	Stimson and his peers set out to 'uplift' the
	Philippines and 'prepare' its inhabitants for self-
117	► governance
	uplift in part through the 'material development' of
118 ~~~~	<ul> <li>Philippine infrastructure <a>[_]</a>.</li> </ul>

Colonial infrastructure was a capitalist enterprise. US colonialists believed trade would mould the Filipino into the 'right kind of self-possessed individual,' a subject whose fitness for selfgovernance is indexed by her ability and desire to consume American products 🗐. Communications infrastructure, which presented opportunities for advertising and for Christian missions, seemed especially essential for setting people in the Philippines on the American path . Once the right pipelines were in place, men like Stimson reasoned, the right kind of civilisation would soon develop at the other end. Their ideological commitment to infrastructure, as part of the slow realisation of imperial and capitalist politics, still undergirds physical internet infrastructures today.

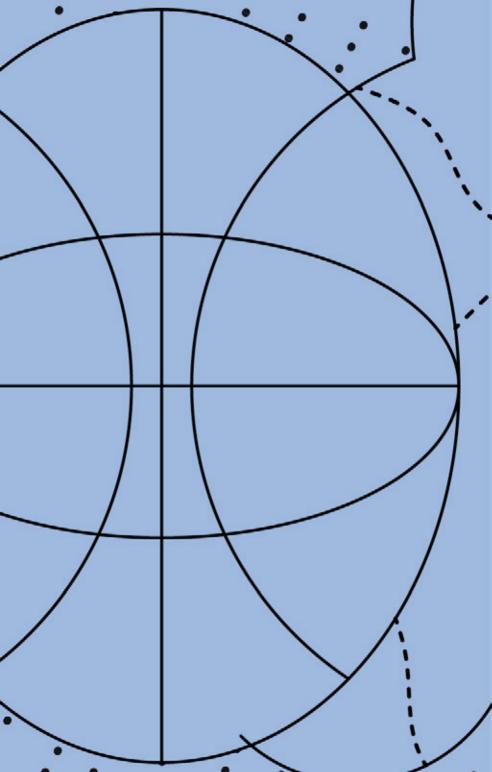
PLDT is a case in point. In the early twentieth century, when the United States first gained control over the Philippines, there was a rush to ensure that the ocean cables required for telephone conversations would be laid by *American* businesses . The undersea cables supporting the Web still follow these routes today, and as a result, the Philippines is particularly well-positioned

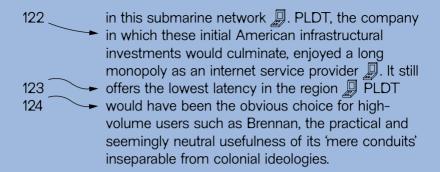
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#### THE FLOW OF PROFIT

While the pipelines between Asia and the United States may have been built to facilitate 'progress' toward white Christian superiority, their immediate function was always to facilitate the flow of capital. When Brennan flew to Manila, gladly accepting his offer of an apartment and infrastructural services, he joined an experienced exploiter of such flows. Watkins is a US Army veteran turned internet entrepreneur. His profit model was to host content in the United States-through a server farm in San Francisco, to be precise-that would be censored in the regions where it is most popular 🗐. He hosted porn. N.T. Technology, Watkins's main business venture, used US-based servers to turn a lack of constraints around speech, an archetypal feature of the American legal landscape, into an opportunity for financial gain.





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#### (Cont.) · Pipeline ironies

2008, its owner boasted a million dollars a year in advertising revenue . When asked whether he, as owner, should be held responsible for the harassment campaigns spawned on 2chan, he spoke of pipelines—would a cell phone carrier be responsible for every threatening phone call? and confidently asserted that he was not afraid of crackdowns from the Japanese government, because 2chan was hosted in the United States. This confidence came at a steep price: Watkins claimed 60% of all 2chan's advertising proceeds .

Without this money, extracted from the intersection between Asian demand and American legal and material infrastructures. 8chan could not have acquired its cultural prominence. Almost from the start, 8chananarchic. unmoderatedwas popular enough to need serious infrastructural support, but too offensive to monetise 🛄. Watkins's solution was simple: 8chan may have repelled advertisers, but 2chan did not. He used the latter to fund the former, perhaps in anticipation of 8chan eventually becoming as profitable as 2chan. Brennan's move to Manila interlaced the colonial pipelines that connect the

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Philippines to the United States with the financial pipelines through which Watkins funnelled money from a profitable Asian messaging board to its notyet-profitable American counterpart.

#### MAKING THE MOST OF IRONY

The story of 8chan is full of ironies, moments of ideological inconsistency and narrative instability. Consider the profitable export of American versions of freedom—whether the pleasures of consumption or those of porn—to racialised others in Asia, while American versions of hate are funded by the advertising proceeds associated with Asian media consumption. Or take infrastructures that were built from claims to moral and religious superiority, only to be re-used by men who actively dismiss moral questions by calling their work infrastructural and therefore beyond scrutiny.

Too often, debates about online hate smooth over such ironies as distractions from the all-important decision to plug or reroute a particular pipeline. But this is a missed opportunity for resistance; irony provides a foothold for a critique that is deeper than deplatforming. If we want different futures, we must uncover the submerged pipelines that tether today's cruelty to the colonial past—so that we can blow them up.

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## 131 The infrastructure of censorship in Asia

132	Gurshabad Grover	Gurshabad Grover is a technologist
		and legal researcher based in
		Bengaluru, India.

133 Keywords: Asia, internet censorship, politics, privatisation, surveillance

When people think about internet censorship 134 in Asia, they likely think of the Great Firewall, which limits the sites Chinese users can visit and the content they can see. Like all archetypes, however, the Great Firewall is not representative of information controls everywhere. Asian governments seeking to restrict access to information they deem undesirable take a range of different approaches in how they implement this censorship infrastructurally. The Chinese government, for example, operates the Great Firewall directly, which means that the work of inspecting all traffic at international gateways is theirs 🕤 . Other Asian governments take a more 135 decentralised approach, tasking private actors with the work of censorship. The exact infrastructural implementation of these forms of government control enormously affects users' experiences of, and knowledge about, internet censorship.

> Given that a more precise understanding will be key to more effective advocacy for a freely accessible internet, this piece will provide a broad tour of Asian infrastructures of censorship and highlight the features of decentralised information controls. If we begin with internet censorship in

#### (Cont.) · The infrastructure of censorship in Asia

Iran, often seen as the precocious cousin of the poster child that is the Great Firewall, we see that information controls are not *that* centralised. Iranian internet service providers (ISPs) have the choice to connect to international networks, bypassing infrastructures controlled by the state . These providers are still bound to follow state authorities' instructions when it comes to internet shutdowns and blocking of specific websites, but there is some diversity in infrastructural choices.

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#### THE CASE STUDY OF INDIA

Or let's take India, where I live. Indian law requires that censorship orders be secret, which makes it difficult for Indian users to map the contours of repression f. Not that knowing the government's rationale is always enlightening: TikTok, for instance, is deemed a threat to national integrity by the Indian government f. Unlike China, however, the Indian government has not made any effort to directly operate internet infrastructure for censorship. The government instead passes

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legal orders to ISPs. These information controls are 'decentralised' in the sense that it is the many public and private ISPs that are responsible for actually implementing the censorship . There is no coordination mechanism amongst these ISPs, and they use whatever method their network engineers hacked up for the purpose. Different ISPs end up sometimes blocking different websites with different technical methods, making the experience of censorship across networks in India remarkably non-uniform . Some are even using methods of censorship that make it technically impossible to present censorship notices , leaving users confused and impeding challenges to unjust censorship.

#### TRAIN TO PAKISTAN

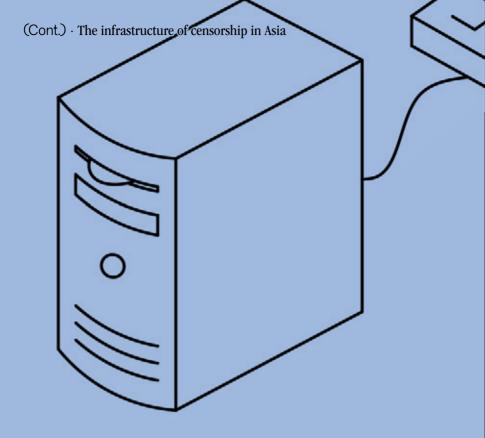
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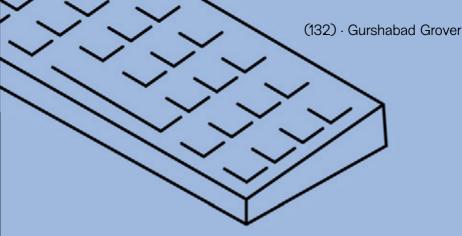
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Our neighbour, Pakistan, has a similar legal system to India's. Its implementation of censorship differs from India's,

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however, in that the Pakistan Telecommunications Authority (PTA) not only orders ISPs to block websites and webpages, but also deploys a centralised Web Monitoring System (WMS) to do 142 the same itself a. The WMS operates through state-controlled internet traffic exchanges, to which all ISPs are connected. All international connections flow through these exchanges, so this location provides a means for centralised control over traffic. To further centralise censorship mechanisms, in 2022 the PTA attempted to wrest control of all website lookups from ISPs f. As it 143 stands, information controls continue to exist both at the decentralised ISP level and at the level of centralised networks.



#### INDONESIA



Moving southeast, the network infrastructure in Indonesia is a mix of private and public ISPs, internet exchange points, and lines of international connectivity . All the evidence suggests that no centralised infrastructure exists or is used for censorship. Instead, multiple state authorities can send censorship orders to ISPs, which are then responsible for implementing the blocking f. Unlike the Indian model, Indonesian censorship includes technical guidance from the government to ISPs in the form of regulations  $\widehat{\mathbf{M}}$ . The Ministry of Communications and Information Technology (MCIT) even maintains a central list of websites that ISPs need to block. In theory, this would result in decentralised blocking with central coordination facilitated by the government. In practice, however, the regulations allow for ISPs to block 'negative content' based on their own assessments . This results in ISPs blocking websites and services beyond those specified by the government, at their own discretion.

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#### (Cont.) · The infrastructure of censorship in Asia

#### BREAK THE FIREWALL

If you want to see me on TikTok in the future, we will have to untangle the different technical, legal, and political roles of the states and infrastructure providers involved in censorship. So, what can we learn from these Asian cases and the differences between them?

*First,* internet surveillance and censorship mechanisms in a single jurisdiction can exist at multiple levels of infrastructural controls—at ISPs, internet exchange points, and lines of international connectivity. While information controls can be state-mandated, their implementation often falls on the shoulders of private companies. The decisions made by these private companies—from how they interpret orders to how they finally implement the blocking technically—exacerbate or minimise the effects of state-ordered censorship for the millions of users they serve.

Second, political context is key to understanding why governments decide to centralise or decentralise information controls. While government control over internet infrastructure may be loosening in Iran because of US sanctions that restrict the government's relationships with international networks , Pakistan is trying to reduce its reliance on private companies and to centralise control in the state's hands. For Pakistan, this means increased costs in developing and maintaining infrastructure for information controls that will make surveillance and censorship immediate, unilateral, and uniform.

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*Third*, decentralisation is not always better for citizens' right to access information. It can just mean that more stakeholders have a say in the implementation of censorship, and private companies can choose to enforce censorship beyond what the government explicitly requires.

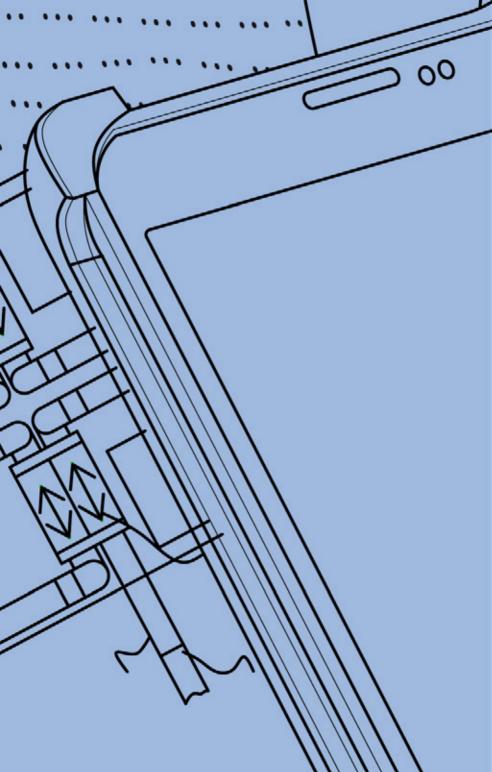
There is no one 'great firewall' in internet censorship. The better civil society, researchers, and activists understand the specific infrastructures involved, the better their advocacy for citizens' freedom will be.

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- 146. https://www.lexology.com/library/detail. aspx?g=99fc618d-232e-4590-b4cde456496e5ce9; https://www.lexology.com/ library/detail.aspx?g=8fe08827-b0eb-4962-8f91-a6e2f7612515
- 147. https://ooni.org/post/indonesia-internetcensorship/
- 148. https://www.article19.org/wp-content/ uploads/2020/09/TTN-report-2020.pdf

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# 150 Encryption as a battleground in Ukraine

151	Ksenia Ermoshina	Ksenia Ermoshina is an Associate Research Professor at the Centre for Internet and Society of CNRS (the French national research council), in Paris, France.
152	Francesca Musiani	Francesca Musiani is an Associate Research Professor and Deputy Director at the Centre for Internet and Society of CNRS, in Paris, France.

153 Keywords: encryption, geopolitics, resistance, routing, Ukraine

154 To think about infrastructural politics today is to consider how internet infrastructures are defining contemporary geopolitical conflict. Russia's invasion of Ukraine in early 2022 instigated an intense battle for control over Ukrainian informational infrastructures on its temporarily occupied territories, including landlines, cables, and cell towers. The most intense period of this battle happened between May 30 and November 11, 2022, when Russian operator Miranda-Media took over the routing of internet traffic in territories controlled by Russia. This telecommunications company was initially established to aid Russian efforts in its occupation of Crimea, rerouting local traffic and making it easier for the Russian state to filter and censor the Ukrainian Internet. The very existence of this company, which eventually operated in other occupied parts of Ukraine, speaks to the key role of internet infrastructure in geopolitics.

#### (Cont.) · Encryption as a battleground in Ukraine

Political use of internet infrastructure in war zones is more and more common. This makes encryption-an important but much less visible aspect of infrastructure than, for example, broken cables or shot down cell towers-an important battleground in Ukraine. By extension, this means digital security is one of the crucial components of the physical security of people living under Russian occupation. However, researching Ukrainian users' online practices in times of war shows that, paradoxically, advanced encryption is not always key to security. Rather, the war in Ukraine demonstrates that the physical and material functions of digital infrastructure, such as connectivity and internet access, can be more vital than privacy-enhancing technologies.

# GENERAL DIGITAL SECURITY PRACTICES UNDER RUSSIAN OCCUPATION

All Ukrainians who remained in the country after the invasion are at risk of being disconnected, put under digital surveillance, and experiencing online censorship and filtering. Internet shutdowns, total or partial, are very frequent; infrastructures are targeted in bombing attacks because connectivity is a strategic resource in times of war. Being disconnected can mean the difference between life and death when digital communication tools are key in asking for food aid, medical help, electricity, and other key services. The conflict plays out through internet infrastructure. At the same time, some Ukrainian users face higher risks than others. We need to understand these differences through first-hand research. Stressing the nuances of connection and internet infrastructure politics under severe geopolitical

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#### (151, 152) · Ksenia Ermoshina & Francesca Musiani

stress helps us to provide adequate and regionally appropriate support.

Since the Russian invasion in February 2022, Ukrainians have lived in an 'asymmetric risk scenario', meaning that risk is not equally distributed across the population. Ukrainians living in occupied territories, for example, face problems like surveillance of their daily communications by Russian occupants, to which encryption seems an obvious solution. Using encrypted calls (over WhatsApp, for instance) to speak with relatives who live outside occupied territories, instead of relying on simple GSM calls, quickly became common practice for avoiding surveillance. Ukrainians under occupation also experience intense online censorship and disinformation campaigns pushing Russian propaganda.

In response, both specialised digital security trainers and ordinary citizens help spread Virtual Private Networks (VPN) and secure messaging applications, for example Signal, to protect the content of communications and circumvent censorship. Canadian NGO eQualit.ie, for example, set up servers in several major Ukrainian cities, including in places under Russian occupation. These servers allow people to communicate locally by using federated end-to-end encrypted tools, such as Element  $\bowtie$  or Delta Chat  $\bowtie$ . which work even during internet shutdowns. As many Ukrainians in the occupied territories are involved in communicating sensitive information, like details about the position of Russian troops, considerable effort has been expended toward promoting these encrypted tools.

155, 156

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#### (Cont.) · Encryption as a battleground in Ukraine

Is encryption the answer for high-risk users?

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#### (151, 152) · Ksenia Ermoshina & Francesca Musiani

responses. Digital security trainers understand risk as highly contextual and rapidly changing, which makes digital security a multi-layered, social—rather than purely technical—process IIII.

This localised understanding of threat led us to conclude that more, or better, encryption is not always the answer for high-risk users, unlike what many advocates of privacy-enhancing technologies believe. In Kherson, an important port city under Russian occupation, Ukrainian users are at a high risk of device seizure. As a result, they consider relying on less commonly used or more technically sophisticated encrypted messengers a risk in its own right. The mere fact of having certain apps on one's phone (such as Signal, Tor or even Telegram) can raise suspicion and result in bodily harm or even life-threatening situations at the routine phone checks conducted by Russian soldiers.

In a strategy that might initially seem counterintuitive to those not in war situations. digital security trainers aware of this context advise their high-risk users to use WhatsApp and Gmail instead of Signal or a PGP-encrypted form of email. We also found that digital security trainers emphasise the importance of communicational autonomy and physical security, given that shutdowns and blackouts are the main concern of Ukrainian users both in occupied and unoccupied territories. Power banks, solar batteries, extra phones, mobile routers, and even Starlink antennas became the focus, alongside psychological self-help tutorials and firstaid classes. Encryption receded into the background, while the accessibility of communication became vital.

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#### (Cont.) · Encryption as a battleground in Ukraine

#### THE IMPORTANCE OF CONTEXT

For the specific threats that many high-risk users in occupied Ukraine face, the particularities of the Russian Occupation turn out to be key in defining people's communication practices. Or put more plainly, when it came to ensuring safe communication for those most at risk—like, for example, the occupied peoples of Kherson—the familiarity with and inconspicuousness of particular tools proves to be a more crucial advantage than the privacy protections guaranteed through better encryption technologies.

The Ukrainian approach to security underlines that risk is relational and local. Security should be considered a multi-layered complex process, in which the digital layer is just one of many. The practices of Ukrainian users teach us that the protective potential of encryption is always and intrinsically linked to physical, psychological, and operational politics—as well as infrastructural concerns. Our thinking of infrastructural politics—or security in war situations—should always begin with this fact.

#### 159 Notes:

- 155. https://element.io
- 156. https://delta.chat/fr
- 157. Ermoshina, K. and Musiani, F. 2022. Concealing for Freedom: The Making of Encryption, Secure Messaging and Digital Liberties. Manchester, UK: Mattering Press.
- 158. See Ermoshina and Musiani, op. cit.; see also Kazansky, B. 2021. 'It depends on your threat model': the anticipatory dimensions of resistance to data-driven surveillance. *Big Data & Society* 8 (1). https://doi. org/10.1177/2053951720985557

# 160 Encryption regulation, and what to do about it?

161	Mallory Knodel	Mallory Knodel is the Chief Technology Officer for the Center for Democracy and Technology in Washington DC and is a member
		of the Internet Architecture Board. Mallory is a human rights advocate with a focus on encryption, censorship, and cybersecurity.

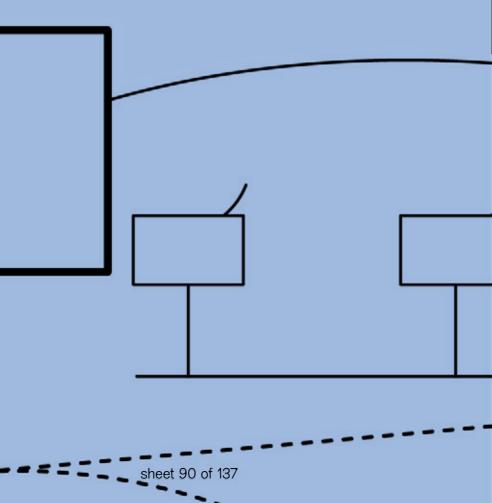
162 Keywords: anti-encryption, chilling effects, civil society, global regulation, risk

163 Encryption is a promising feature of digital communication infrastructures. In a world increasingly reliant on digital connection, encryption creates a protective boundary between outsiders and those who are exchanging information online. It guarantees confidentiality, integrity, and authenticity of information exchange. Encryption technologies are essential to commerce, national security, and civic life. End-to-end encryption 7/2 -- from here on 164 just 'encryption'-is also key to protecting human rights. It has an obvious function in protecting privacy. Yet other rights are also secured, both online and offline, by strong encryption: freedom of opinion and expression; the right to access information; and free association and the right to protest-to name a few.

> The use and implementation of encryption for communication infrastructures—like the Signal app or encrypted email or internet access through Virtual Private Networks (VPNs)—is

#### (Cont.) · Encryption regulation, and what to do about it?

increasingly under siege. Governments across the world are undertaking anti-encryption efforts, leaning on age-old claims of 'lawful intercept' and 'exceptional access'. This trend is worrying as restricting encryption means widening the possibilities for government surveillance and control. Analysing global anti-encryption policy trends and offering concrete strategies to chart out the path forward for human rights defenders in the digital age is key to answering the question posed by this chapter's title.



#### ENCRYPTION AT RISK

Breaking encryption is a site of international cooperation. Law enforcement and the intelligence community are driving legislative efforts that have aimed to bring encryption to heel, in authoritarian regimes and democracies alike, for decades. A renewed effort became apparent when, in 2018, the 'Five-Eyes' intelligence alliance, which comprises Australia, Canada, New Zealand, the United Kingdom, and the United States, joined forces with India and Japan in calling on corporations to intentionally weaken encryption so that law enforcement agencies might gain exceptional access to communications <sup>C</sup>. This entanglement between access and fighting crime is a constant in

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#### (Cont.) · Encryption regulation, and what to do about it?

anti-encryption policy proposals across the globe, although the justifications for and the exact scope of access vary.

The following six telling examples help elucidate the spectrum of attacks on encryption and how they undermine rights and civil liberties:

Australia: Perhaps the first, and still singular, example of a mandated encryption 'backdoor' is Australia's Telecommunications and Other Legislation Amendment of 2018 S. It directly exempts the government from data protection responsibilities and expands its authority by requiring Australian companies to ensure lawful access to data, irrespective of the use of encryption for user confidentiality and privacy.

Zimbabwe: During protests in 2014, the government sowed distrust and confusion by claiming that it could access messages on the then-newly encrypted platform WhatsApp. Ultimately the government simply blocked all access to the popular platform, a disproportionate action that exacerbated social instability S. In this context, destabilising trust in encryption stifled speech and dissent.

Ethiopia: In 2014, the government jailed bloggers for participating in a workshop on the use of endto-end encryption because it was considered a 'clandestine' activity states. In this framing, encryption becomes a form of crime or potential crime that warrants forceful government interventions demonstrating the real-life consequences of encryption legislation. 166

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India: In 2020, the government required that encrypted platforms be 'traceable'. The euphemism of traceability mandates that encrypted platforms keep track of metadata: who has sent and received messages, for example. While this avoids direct targeting of content, and at first sight does not seem to break encryption, traceability techniques directly weaken the entire platform and proliferate user data.

Europe: The Council of Europe proposed in 2020 that encrypted systems 'open up' in service to the fight against child sexual abuse materials online. The proposed regulation, and ones that followed it more recently, specify that all digital service providers are responsible for preventing the sharing of illegal content, but not how they should do so. This requirement stands even if the provider cannot see the content, as is the case for endto-end encrypted systems, and led proponents to suggest the use of client-side scanning, a dangerous development where content would be scanned on a device before it is encrypted.

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United States: The US has been a central site of the decades-long Crypto Wars S. These debates have come to a head after Apple refused to decrypt the phone of a mass shooter in 2015. In response to this refusal, the US Government presented a policy proposal that would allow law enforcement to compel decryption and device scanning when accessing encrypted systems S.

LEGISLATING MAGICAL THINKING

Anti-encryption proposals overlook the fact that by targeting the architectural design of encrypted

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#### (Cont.) · Encryption regulation, and what to do about it?

environments, any single exception weakens the security and privacy of all users, everywhere, all the time. Europe's proposal to limit encryption to hold digital service providers responsible for the spread of criminal content, for example, codifies a widespread surveillance regime 5. Moreover, the technical means to comply with traceability and exceptional access alike does more than just reveal a message's content: it amplifies the need for commercial surveillance. Modern-day 'backdoors', implemented at scale, require the tracking and storage of far more metadata than platforms currently collect on their users. This means that anti-encryption legislation always ends up giving companies increased responsibility to manage, analyse, and access user data-at odds with end-user privacy gains.

'Magical thinking' is happening when the object of legislation is both the problem—encryption is protecting criminals—and at the same time it is touted as the solution—encryption backdoors will help law enforcement fight crime. It is therefore not difficult to see that legislation banning endto-end encryption is inconsistent with human rights principles of necessity and proportionality of law enforcement interventions. From the blunt approaches in Ethiopia and Zimbabwe to the techsavvy proposals in the EU and US, to the softer requirement of metadata tracking in India: they ultimately have a similarly chilling effect.

#### MITIGATING THE RISKS

Encryption opponents benefit from the technical complexity of encryption and sow uncertainty in whether traceability, client-side scanning or 171

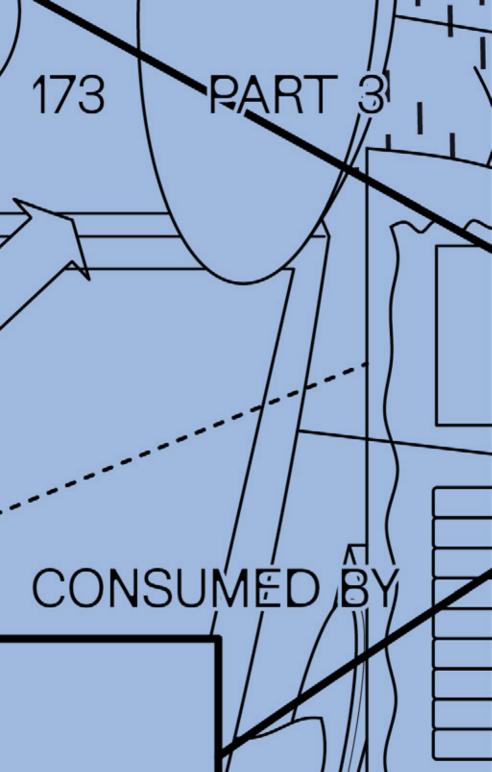
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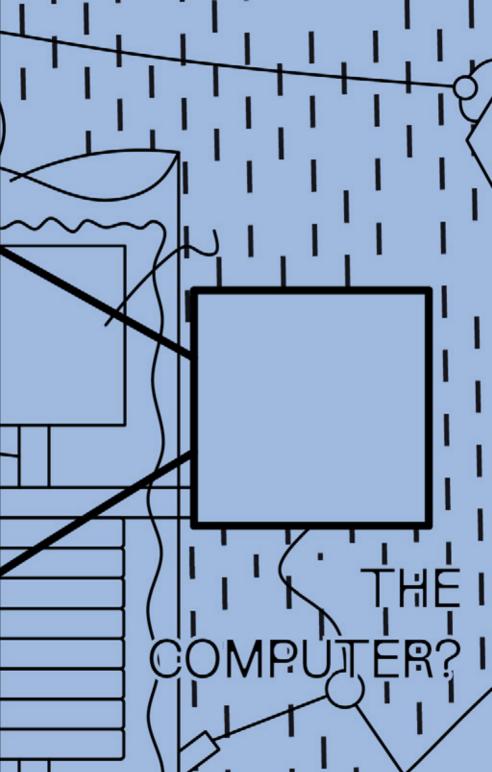
other proposed techniques break it. They do, in fact, under a strict and succinct definition of strong encryption. Civil liberties advocates should remain confidently unwavering in support of users' expectations of confidentiality and privacy when they are using encrypted applications. Major civil liberties issues are at stake in the anti-encryption debate; with client-side scanning and compelled decryption putting the police in our pockets without oversight. Civil society must confront, rather than avoid, the tension between privacy and safety inherent in law enforcement in the digital age. End-to-end encryption is a key component of the internet's functioning-and as such, and important topic for civil society to monitor in global debates about technology policy.

#### 172 Notes:

- 164. End-to-end encryption is a strict application: the 'ends' are defined, usually as sender and receiver, and everyone else is kept out of the exchange.
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- 166. https://www.internetsociety.org/news/ press-releases/2021/new-study-findsaustralias-tola-law-poses-long-term-risks-toaustralian-economy
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- https://advox.globalvoices.org/campaignsresearch/behind-bars-in-ethiopia-campaignto-free-the-zone9-bloggers
- 169. https://en.wikipedia.org/wiki/Crypto\_Wars
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- https://cdt.org/insights/briefing-documenton-key-issues-in-european-commissionscsam-proposal







### 174 Standing out

#### 175 critical infrastructure walks in Amsterdam

176	Niels ten Oever	Niels ten Oever, is an Assistant Professor of Al and European Democracies at the European Studies Department and co-founder of the critical infrastructure lab at the University of Amsterdam.
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178 Keywords: antennas, cell towers, cityscapes, sensors, walking

We have all said it at least once: 'The internet isn't 179 working. But do we know what happens when a web page fails to load, or our messages don't go through? Through what? What makes the internet work? What devices are the culprit? This chapter is an invitation to join us, the researchers of the critical infrastructure lab at the University of Amsterdam, on a critical infrastructure walk to explore communication and control infrastructures in the city. Infrastructure tends to 'fade into 180 the woodwork of society' 🕱 but careful and persistent observation and interrogation can render them visible, and lead to hard questions about accountability and the structuration of public space.

Walking helps us see differences across the city: open areas with few antennas located on cell

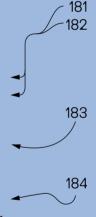
#### (Cont.) · Standing out

towers, or dense urban landscapes with antennas on electricity masts at every crossing (so that they capture signals in all directions!). Being attentive to the 'radioscape' around us opens the city in new ways: who gets coverage, where do networks become dense and where do they become spotty, to what extent do devices like antennas and cell phone towers yield to or resist the natural or built environment, and what areas of the city are dense in infrastructure for police and government surveillance? Or in other words: if we know how to look, the city's digital infrastructure, and the powers that shape it, stand out.

#### WALKING AS METHOD

Walking as a critical practice to understand how the internet is used for quotidian control and surveillance in the city is not new. Alison Powell uses the data walking method to understand how climate data is collected in London . Ingrid Burrington wrote a practical field guide that helps New Yorkers inhabit their city through attention to the networks they traverse . Karin van Es and Michiel de Lange rely on walks to understand the datafication of cities more broadly, to contextualise and make data infrastructures visible . Walking gave each of these thinkers a way to perceive their world anew, and in this sense, this unorthodox method can set the political imagination abuzz.

Walking empowers participants to understand the logics of infrastructural and architectural control in cities, and critically question them. Our walks in Amsterdam look at key sensor and communications technologies, like routers and antennas, as well as infrastructures of surveillance, including CCTV



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cameras. During the walks, participants use their eyes, ears, binoculars, spectrum analysers, databases, and smartphones to see how people and data flows are organised within public spaces—meaning that our method can be applied to a wider range of networks and cities.

#### WAKING UP TO INFRASTRUCTURE

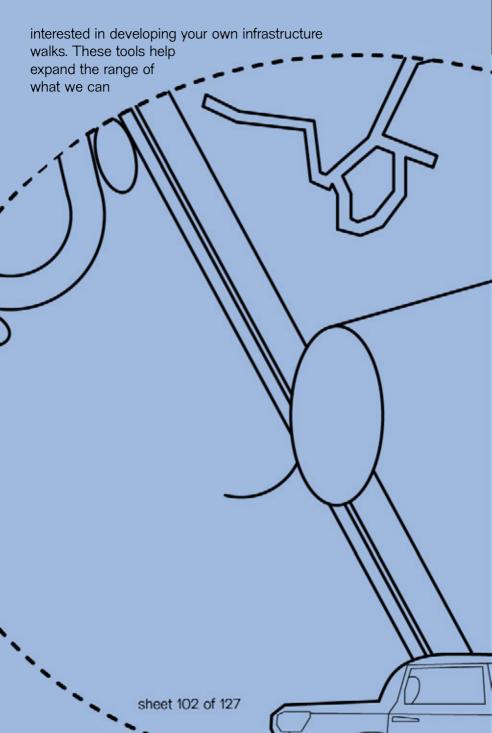
What would it mean to 'wake up' to the infrastructures your familiar devices, like your phone, connect to regularly? How do we turn the tables on the surveillance potential of these networks and devices, as we connect to them through our personal devices? Walking in digital infrastructures opens densely layered global networks that are both vital to our everyday lives and hard to conceptualise. On an infrastructure walk, we begin with networking devices: tangible, concrete, and essential to the vibrations of air that traverse the globe. As the critical practice of walking makes so clear: we must begin with what we can see.

#### WALKING UP TO INFRASTRUCTURE

When we take people on a tour of Amsterdam, we help them 'unfade' the infrastructure from the woodwork: a city dotted with antennas, cameras, sensors, actuators, and other key instruments that make up the city's communication and control networks. We work with several tools that help us see differently. Most of the tools we use are widely available and cheap to access, like the Cell Mapper or the Architecture of Radio apps, and even the tinySA spectrum analyser—in case you are

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#### (Cont.) · Standing out



#### (176, 177) · Niels ten Oever & Maxigas

see, and our understanding about, for example, the location and ownership of the antennas that carry our data. The biggest part of what we do, however, is change people's mindsets, by directing them to see the city anew through an infrastructural lens. This takes not much more than a different way of looking, sometimes augmented by binoculars.

> Infrastructure shapes our action possibilities, but we rarely know who the power players in the field are. Sometimes all the tools we need to understand who these actors are is our eyes. During the walks, we examine the labels of the antennas that collect and send out the city's data. These can indicate who owns them or give away the make and model of the device. If you know the model, you know the frequency at which the antenna operates, and this tells you about the purpose of the device: is it intended for military, police, meteorological, or civilian use?—and its function 🕱. If it is part of a small local network, you can see where the data is being sent: a police station, for example. Knowing what to look for

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#### (Cont.) · Standing out

creates a vantage point from which to think anew about the intersections between convenience and surveillance in the city.

#### NEXT STEPS

In line with Burrington, seeing our surroundings differently is full of political potential. A walk might help you imagine the data streams that flow over devices you see and the electromagnetic waves you can sense, with some technical support. Only once these technologies stand out to you, suddenly stark, can you begin to imagine how these flows might run differently. A different infrastructure would create different flows; different priorities and different needs would send signals in different directions. Who are these infrastructures serving? Should there be places where there is no data flowing at all? These are important political questions about the infrastructures that are part of our everyday environment, but you cannot begin to answer them until you start walking.

#### 186 Notes:

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- 184. http://lifewinning.com/projects/networks-ofnew-york
- 185. See note 3.

# 187 The human in the machine

#### 188 trust in internet governance

189 Ashwin Mathew Ashwin Mathew is a Lecturer in Global Digital Cultures in the Department of Digital Humanities at King's College London.

190 Keywords: internet governance, risk, routing, social ties, trust

191 The internet could hardly exist without trust. From 'trust and safety' teams in large social media companies to trustworthy computing, trust has become a weasel word: we assume that we all mean the same thing when we use it, but 'trust' becomes increasingly polysemous, covering senses that are variously regulatory, technological, institutional, and interpersonal. Yet, even as there is substantial focus on the importance of trust to the use of the internet, attention to the critical role that trust plays in the governance of internet infrastructure remains largely unexamined.

> Internet infrastructure is founded upon trust, with interpersonal trust playing an essential function. This stands in stark contrast to other global infrastructures (such as airlines or postal systems), which are governed primarily through the interaction of market interests with national and international state regulation. It also stands in contrast to trust-free technological models—such as those promulgated by blockchain advocates based on the claim that if only we can get the technology right, we will increase individual freedom by doing away with the need to trust.

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#### (Cont.) · The human in the machine

But while trust can be hidden away, it can never be made to go away—to create trustworthy technological systems, it's essential to understand how, where, and why trust builds, between whom, and how it is integrated in internet governance. Understanding this, allows us to see the human in the internet's machinery.

#### RISKY BUSINESS: TRUST AND GOVERNANCE

To analyse the role of trust in internet infrastructure, we must first arrive at definitions of trust and related terms to avoid the confusion of different senses of trust. We can gain more clarity on what we mean by trust by re-framing these issues in terms of the antecedent to trust: risk. Rather than asking whether a technology, person, or institution can be trusted, we might instead ask 'how can the risks of relying on this technology, person, or institution be mitigated?' Living with risk and striving for its minimisation involves people and social relationships just as much as it does technologies or institutions.

We generally deal with risk through structures of *assurance*, ranging from legal regimes to cultural norms that shape how people behave in risky situations  $\bigcirc$ . In economic exchange, for example, there is always a risk that money will lose its value. This is mitigated through the assurances provided by central banks. However, risks can never be completely mitigated by assurance structures. A central bank might assure the value of money, but the choice to engage in economic exchange always entails risks it cannot cover, such as the behaviour of partners. Contracts and legal regimes might act as assurances about the behaviour

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(189) · Ashwin Mathew

of partners, but these are typically invoked only when a relationship fails. Assurance structures are essential to mitigating risk in the complexity of modern life  $\bigcirc$ , but we must be attentive to their limits.

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This is where *trust* becomes relevant. Trust allows us to take the leap of faith necessary to engage in social interactions that have the potential to go awry  $\bigcirc$ . Trust is the social phenomenon that enables cooperation despite risk: it is what allows humans to continue working together when no further assurances (legal or otherwise) are available. To trust is to make a conscious choice to engage in social interaction. Interpersonal trust emerges in dyadic social relations, in which people choose to trust one another  $\bigcirc$ . Without conscious choice. it could be said that there is *confidence* in the outcome of a risky interaction, rather than trust  $\bigcirc$ . This is the situation with many assurance structures, where switching costs are sufficiently high as to make any choice unreasonable. Returning to the example of the central bank, few people can choose the monetary system in which they interact.

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#### (Cont.) · The human in the machine

It could be said that they have confidence in the system, but not trust. The limits of assurances, and the sociality of trust, raise the question: how is trust built in internet infrastructure?

#### TRUST IN INFRASTRUCTURAL PRACTICE

There is no real choice for ordinary internet users but to have confidence in assurance structures. For example, multistakeholder governance is often held to be among the key innovations of internet governance, in bringing assurance through the participation of an array of stakeholders, contested though this might be. Similarly, even while cryptocurrencies claim to be trust-free—with no need to trust a central bank—they rely upon assurances provided by cryptographic algorithms and decentralised networks of transaction validators. However, as important as assurance structures are for internet governance, confusing assurance with trust is blinds us to the inherently human nature of governance through interpersonal trust.

The internet owes its ongoing existence to the work of technical communities of network administrators and cybersecurity engineers who operate and maintain internet infrastructure across the world. In these transnational professional communities, obligations to peers—held in interpersonal trust relations—are just as important as economic obligations held as employees of companies, or political obligations held as citizens of states.

Cybersecurity engineers, for example, routinely face the dilemma of how to responsibly share information about newly discovered vulnerabilities and attacks. On the one hand, this information

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should be shared openly to ensure widespread response; on the other hand, sharing such information raises the significant risk that it might be exploited by malicious actors. In the global environment of the internet, cybersecurity threats demand a collaborative response, as they cannot be contained within corporate or state boundaries. Several government and industry bodies play critical roles in inter-organisational and cross-national cybersecurity cooperation, acting as assurance structures for sharing sensitive information. However, mindful of the responsibilities that they hold, cybersecurity engineers engage in cooperation with colleagues who they trust individually, even while they also rely on these assurance structures. Indeed, the greater the risk, the more likely that cybersecurity engineers will cooperate and share sensitive information with individuals (rather than organisations) who they trust to be responsible, and who can aid in collaborative response  $\bigcirc$ .

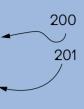
In the interconnection of the tens of thousands of individual networks that comprise the global internet, network administrators constantly take risks in assuming responsible behaviour among peers who manage the other ends of network interconnections. The risks in managing network interconnections cut across corporate and national boundaries, making it difficult to mitigate them through assurance structures, such as contractual agreements or regulatory arrangements. Instead, it is

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#### (Cont.) · The human in the machine

interpersonal trust that enables ongoing, rapid coordination among network administrators to mitigate risk, ensuring the reliable operation of the global internet  $\bigcirc$ .



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## 203 Standard politics

#### 204 the state of civil society's participation at the ITU

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206 Keywords: China, civil society, geopolitics, internet standards, ITU

207 Digital technology standards are having a moment in international politics. In 2021, the G7-an informal group of countries representing some of the largest economies in the world, including the US, EU, and Japan-announced a framework for collaboration on developing standards for the internet, telecommunications, and emerging technologies that support 'democratic values', 'freedom', and 'open societies'. In 2023, the Office of the United Nations (UN) High Commissioner for Human Rights presented a report at the request of the UN Human Rights Council on how to protect and promote human rights in technical standards development for new and emerging digital technologies.

> Ultimately, both initiatives identified that to effectively uphold these values and rights, governments need to address the lack of representation of civil society in standards development, particularly in intergovernmental organisations like the International Telecommunication Union (ITU). But fixing this

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problem requires more political will and action from governments than they are currently showing.

#### THE STATUS QUO OF ITU STANDARDS DEVELOPMENT

A standard is a written technical documentation that sets out specifications, requirements, operations, or terminology that guide technology design, development, or deployment. The technologies we interact with every day—from the Wi-Fi networks in our homes to the video surveillance cameras in our public spaces—are fundamentally shaped by the norms, assumptions, and prescriptions set in standards. This is why standards development matters: the chance to influence a technical standard is the chance to change a technology before it becomes embedded in the real world.

The ITU works on international matters of telecommunication, information, and communications networks. One of the agency's most significant responsibilities is setting standards for these technologies. As a UN specialised agency, the ITU's standards development is largely driven by governments, or Member States. In recent years, the ITU has invested heavily in growing its industry membership to improve the technical legitimacy of its standards. In contrast, the ITU does not officially recognise civil society organisations as stakeholders in its standards development.

When questioned at an open forum on technical standard-setting and human rights in 2021, the Chief of Study Groups in the ITU's Technical

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Standardisation Sector claimed that there are no barriers to civil society organisations because they can always opt to become Sector Members. the membership designation for industry. While this sounds inclusive, sector membership is not actually structured to encourage civil society participation. The high fees for Sector Members are designed for private companies and therefore prohibitive for non-profit organisations, and there is no clear option for requesting fee waivers. Moreover, an organisation applying for sector membership can be rejected by the Member State where the organisation is based, without any option for appeal or review. This leaves civil society organisations at the mercy of the same governments they seek to hold accountable.

Without a feasible path to membership, the extremely few civil society organisations that participate in ITU standards development do so as part of government delegations, through Member States that have made commitments to civil society inclusion, including through the G7 and Human Rights Council. However, under these terms, civil society may become caught in broader geopolitical dynamics that threaten its independence and effectiveness.

#### CIVIL SOCIETY: A PAWN IN A GEOPOLITICAL GAME?

The recent interest of the G7 in standards development is a response to China's increasing dominance in global technology markets. As part of China's 'Made in China 2025' strategy, Chinese government institutions and industry have invested heavily in standardising their technologies, and

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they have deliberately focused on the ITU because of its strong reputation in the Global South. In conversations with ITU participants, representatives of governments in Asia and Africa, such as Malaysia and Egypt, have explained that they often feel alienated or overlooked in other standards organisations that are dominated by US or European industry interests. They respect ITU standards because they believe the ITU respects them.

The US. EU. and their allies often frame their competition with China in the technology sector as an ideological battle between democracy and authoritarianism, and their calls for free, open, and human rights-respecting technical standards in the ITU is part of this rhetoric. Of course. these governments hold some genuine commitment to these values. Since 2022, the US and EU have introduced millions of dollars in new funding opportunities for civil society to advocate for human rights in the ITU and other standards organisations.

However, these governments are also undoubtedly motivated by their own economic interests. While the US and UK block proposals by Chinese industry to standardise facial recognition in the ITU by citing fundamental human rights concerns, they continue to deploy facial recognition

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technologies made by US or European companies in domestic policing and other highly sensitive contexts. Unless they are consistently and universally applied, human rights and other public interest values are nothing more than a shield to protect North American and European industry from competition.

These dynamics raise fundamental questions about civil society's role and effectiveness. What happens when civil society advocates' priorities in the ITU don't align with efforts to counter China or even come into conflict with the economic interests of the governments they depend on to participate? Ultimately, they must support all the positions of the Member State delegations they join, as a condition of their participation—even if the positions are inconsistent with human rights.

> THE FUTURE OF CIVIL SOCIETY PARTICIPATION AT THE ITU

While governments' growing financial contributions to improving civil society's capacity and resources to participate in standards development is an important

part of meeting their commitments, it is not sufficient. Civil society must also have the power to participate as independent stakeholders. It is, therefore, necessary to create a clearly defined pathway to civil

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society membership at the ITU that does not impose fees or other financial obligations and ensures that the review process for membership applications is subject to transparency and accountability. However, this change can only happen with the agreement of the agency's most powerful decision-makers: its Member States.

The US, UK, EU, and other members of the G7 and Human Rights Council must bring and defend concrete proposals to improve pathways to ITU membership for civil society. Held every four years, the ITU's Plenipotentiary Conference functions as its supreme governing body and is the most important opportunity for making this change. However, if states are truly committed to supporting civil society, they must not wait. In 2022, a new ITU Council was elected from among the ITU's Member States, including many that have committed to improving civil society inclusion. As the ITU's governing body between Plenipotentiary Conferences, the Council is a critical forum for raising, discussing, and implementing changes that improve civil society inclusion.

It is clear that formally recognising civil society as an ITU stakeholder will be an uphill battle, especially against Member States that have been responsible for the growing efforts to shrink civic space and threats to civil society. However, difficulty is not a reason to forgo effort. The standard practice of the ITU needs to change. If the members of the G7 and Human Rights Council are serious about supporting civil society in spaces like the ITU, they must take responsibility for enacting this change.

# 208 Towards a public interest internet

#### 209 learning from social movements

210	Jenna Ruddock	Jenna Ruddock is a Research Fellow with the Technology and Social Change Project at the Harvard Kennedy School's Shorenstein Center.
211	Joan Donovan	Joan Donovan is the Research Director of the Shorenstein Center on Media, Politics and Public Policy at the Harvard Kennedy School's Shorenstein Center.

- 212 Keywords: Cloudflare, networked social movements, privatisation, public internet
- 213 What do companies care about, and how can we know? Internet infrastructure is dominated by a small cohort of large private corporations 214 Their decision-making rarely makes headlines. but when it does, these companies often disavow the politics of infrastructure and the power they consequently exert, while preaching the gospel of neutrality. In 2019, cloud computing and security company Cloudflare came under fire for its provision of infrastructural services to 8chan, a largely unmoderated and deeply hateful message board implicated in several mass shootings. In response to calls for Cloudflare to stop doing business with the site. CEO Matthew Prince insisted that-unlike social media platforms-infrastructure services are 'mere 215 conduits' for online content, whose core mission is 'to help build a better internet'

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What Prince failed to clarify was: a better internet for who? For the public? For the company's shareholders? For paying customers? For advertisers? Where do those visions overlap and, more tellingly, where do they diverge? We propose a new way to conceptualise and describe how the internet could better serve the public interest, drawing from social movement technology practices, where rules and resources are organised to ensure equity in critical infrastructure.

#### INFRASTRUCTURES ARE NOT NEUTRAL

Infrastructure has always been more than a 'mere conduit'. A site of power and contestation, infrastructure can never be an apolitical domain - and internet infrastructure isn't any less political than roads, water utilities or railways # . But internet infrastructure is notably opaque. The internet writ large is sold as an ethereal, nonmaterial technology: from 'cyberspace' to the 'cloud', it exists both 'everywhere and nowhere' is itself a political act-it obscures everything from the physical presence of internet infrastructure in our communities and the labour necessary to operate and maintain it, to decisions about costs and extractive demands on vital resources . The politics of internet infrastructure are often further submerged beneath concerns about freedom of expression and fears of misguided regulation.

But what the public can't see, we can't scrutinise or subject to public oversight—or collectively reimagine. Even as internet infrastructure companies continue to publicly deny their



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political power, other critical infrastructures are increasingly becoming internet-reliant—not only our communications networks, but also our healthcare systems, energy grids, water treatment facilities, and key supply chains. We need an honest discussion about what drives these infrastructural politics.

# DISTINGUISHING BETWEEN 'FOR PROFIT' AND 'FOR THE PUBLIC GOOD'

The 8chan case, as a rare occasion of public decision-making by an infrastructure provider, offers a glimpse of the politics at play in the day-to-day provision of infrastructural services. Despite dramatic declarations of reluctance, Cloudflare ultimately did remove 8chan from its networks and would do the same to other websites in other cases, all while continuing to insist that its role should only be to act as one of the conduits that a 'better internet' will require. Like other infrastructure companies before and since, Cloudflare acted how it did and, importantly, *when* it did because its decisions are *not* solely motivated by the depoliticised vision of a 'better internet'.

Because of its organisational form—corporate, private, for-profit—its decision-making must prioritise the interests of investors, shareholders, and paying customers, which may or may not align with any vision of 'a better internet' for the rest of us. It's exactly because of these obligations that infrastructure companies can never—and will never—act as 'mere conduits' of content online. Cloudflare similarly cited its dominant market share to bolster its claim that it should remain neutral in cases of harmful actors utilising its

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services . These kinds of claims evade any discussion of how Cloudflare—and others like it profits from bad actors, and further fails to reflect on whether that dominance and scale is itself good for the internet-at-large.

# WHAT CAN WE LEARN FROM NETWORKED SOCIAL MOVEMENTS?

We already have the tools to conceptualise an internet that serves the broadest public good. The internet needs to be grounded in an overt set of politics that places people over profit and aims for equitable distribution of services and products, where inequality and sustainability are taken as seriously as technological bugs. From local and regional collectives to global networked movements, communities are already paving the way to make these politics real, building public interest tools and developing alternative governance models that are practitioner-led, selfhosted, and non-commercial.

What can we learn from how these networked movements decentralise their leadership and the tools they use? Critically, their approach to infrastructure is explicitly political *community*, prefacing community maintenance and ownership that is subject to collective oversight, unlike that of commercial actors. Furthermore, these movements leverage existing communication infrastructure to spread out their messages and resources, so that no one corporation has a restrictive hold on them. They host, build, and contract their own infrastructure, or rely on third parties that have a not-for-profit purpose, like Signal, while prioritising knowledge- and capacity-building, from creating

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#### A PUBLIC INTEREST INTERNET

Infrastructure is politics by other means. Systemically disrupting the dominance of private, for-profit internet infrastructure requires a more widespread and urgent willingness to confront the politics of internet infrastructure. We see this in how infrastructure corporations invest resources. expand services, and approach target markets and regions (or don't). These run from straightforward corporate interests-like a desire to avoid bad press-to more nuanced organisational biases. such as a willingness to cooperate with law enforcement (or not), absent legal requirements to do so. Furthermore, without strong regulation, technology corporations are free to give or restrict services and access according to the beliefs of their CEOs-a vanishingly small cohort given the concentration of corporate power within internet infrastructure. This reflects the dangers of letting corporate internal political logics shape the governance of critical infrastructure.

Corporate capture; a lack of public education, outreach, and accountability; innovators raising capital to foster the development of technologies while the impacted public and policy trails behind—these are all well-known themes in the history of communication technologies. Yet today is different: the internet is more than a collection of communication technology products. It is key infrastructure revolutionising societies much beyond communications, rapidly. We know that

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what companies care about won't deliver us an internet that answers to the public. Alternative governance models and infrastructures are possible—they exist right now. We see networked social movements developing infrastructures that are rooted in the public's interest. We must apply their lessons to provide concrete alternatives to corporate 'conduits'.

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### 224 Acknowledgements

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### 226 Design Notes

The design of *Eaten by the Internet* explores the 227 patent document as a graphic medium where the experience of technological infrastructure begins. Patents govern possibilities, define their boundaries and nominate their owners Through documenting intellectual property, patents become instruments to frame knowledge and orchestrate its reproduction, exploitation, expansion or modification. As noted by Gitelman. these 'epistemic objects' occasionally exist for 'their potential to show' in the future, rather than merely as archives of knowledge. • Patents impose 228 a vague outline of what could transpire upon their 'enactment'. It is this vagueness, dressed up as accuracy, that makes these documents a rich graphic medium for visual experimentation. The knowledge of the genre is not limited to its 'literary' component, but also on the ways that it is given a format: arrows, numbered references, systematic content hierarchies, suggestive abstracted illustrations. In Lee's words, referring to documents, 'their pedestrian visual language often falls at the periphery of what the market and professional designers tend to think of as "graphic design", making them immutable by means of their 'banality'. 229

Exploiting this (questionable) form of legitimisation, the book deploys a patent-like referencing framework where arrows are ubiquitously present, everything is sequentially numbered and referenceable. The layout of *Eaten by the Internet* offers a neurotic performance of accuracy,

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parodying the different graphic devices that constitute the patent as a visual form of knowledge production. To punctuate this relentless document, the illustrations adopt the method of kitbashing: the illustrations of relevant patents are exploded into parts, 'disorienting' • them from their original intent, offering readers an opportunity to establish alternative associations with the text.

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Other publications by Meatspace Press include:

Fake Al Data Justice and COVID-19: Global Perspectives How to Run a City Like Arnazon, and Other Fables Towards a Fairer Gig Economy Our Digital Rights to the City

All Meatspace Press publications listed above are free to download, or can be ordered in print from meatspacepress.com

This book makes internet infrastructure visible as a force of political power, which is transforming the social world, from the bottom up-through fifteen chapters contributed by a global set of researchers, activists, and techies. We are living a unique moment: internet technologies are the default infrastructure for society, not just how we communicate but also how we organise our social life, politics, and economy, all the way down to our material environments, like cities. Our world is eaten by the internet. This means that those who control the internet control the bounds of public speech, economic production, social cohesion, and politics, making its infrastructure a core political terrain in the networked age. The book's chapters cover a wide set of topics, spanning from the global politics of content moderation by internet infrastructure to the colonialism inherent in the race to plug the moon, from the harms wrought by blockchain companies in rural America to the particularities of online censorship across Asia. The chapters take on thorny topics, discussing power consolidation in the advertisement and cloud industry, the role of internet infrastructure in the war in Ukraine, and tech's environmental impact-amongst others. In doing so, this book roots contemporary technology debates in the politics of internet infrastructure and urges us to ask how can we ensure our infrastructures sustain us. rather than consume us?



